



Consumer Leadership

West Moreton Hospital and Health Service
Health Consumers Queensland Forum

Bernadette Praske
Principal Engagement Advisor
May 2016

Len Lamprecht
Convener
Ipswich Prostate Cancer Support Group



Acknowledgement of Traditional Owners

I would like to acknowledge the traditional owners and caretakers, past present and future of the land on which we meet today.

I would also like to acknowledge the traditional owners and caretakers , past present and future of the land on which we operate our health services.

Who we are



Mix of metropolitan and rural facilities:

- Ipswich Hospital
- Boonah Hospital
- Laidley Hospital
- Gatton Hospital
- Esk Hospital
- The Park – Centre for Mental Health

By 2026-27 it is projected that our population will increase by 82% which makes the West Moreton Hospital and Health Service the fastest growing in the state.

Consumer Leadership

Consumers have shaped and influenced services by seeking engagement with health services to strengthen the consumer voice and drive better health outcomes.



Prostate Cancer



1

In Australia, prostate cancer is the most commonly diagnosed cancer in men



2

More men die of prostate cancer than women die of breast cancer



3

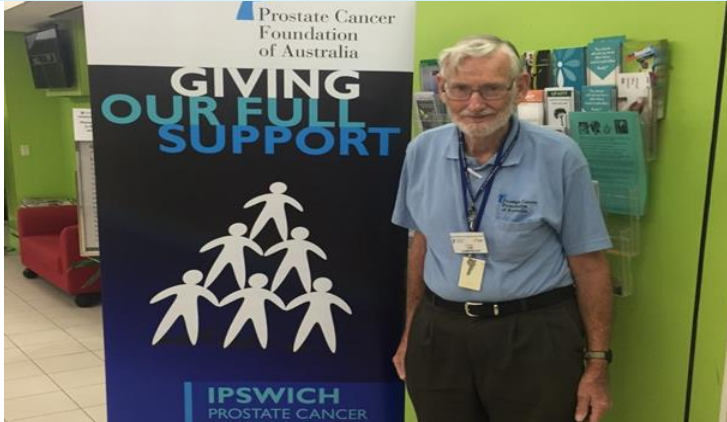
More than 3,000 men die of prostate cancer in Australia every year



Prostate Cancer
Foundation
of Australia

These facts are supported through research conducted by the Australian Cancer Council and also reflect diagnostic trends throughout Queensland including the West Moreton Hospital and Health Service catchment

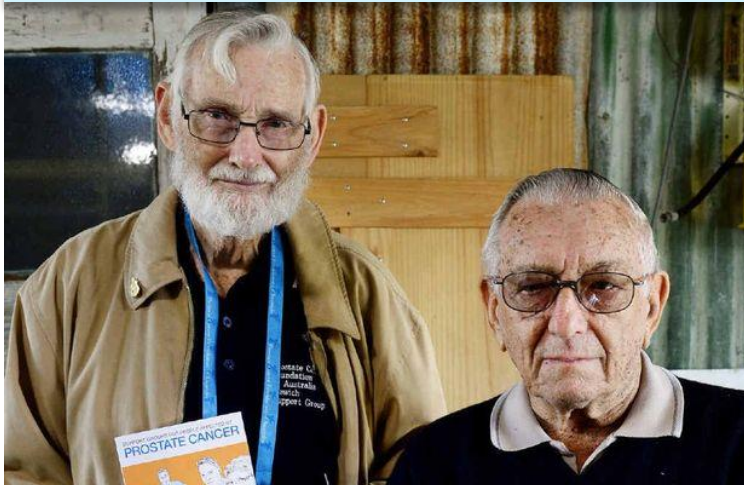
Ipswich Prostate Cancer Support Group



Len Lamprecht (Prostate Cancer Support Group)



Len Lamprecht and Terry Carter (Prostate Cancer Support Group)

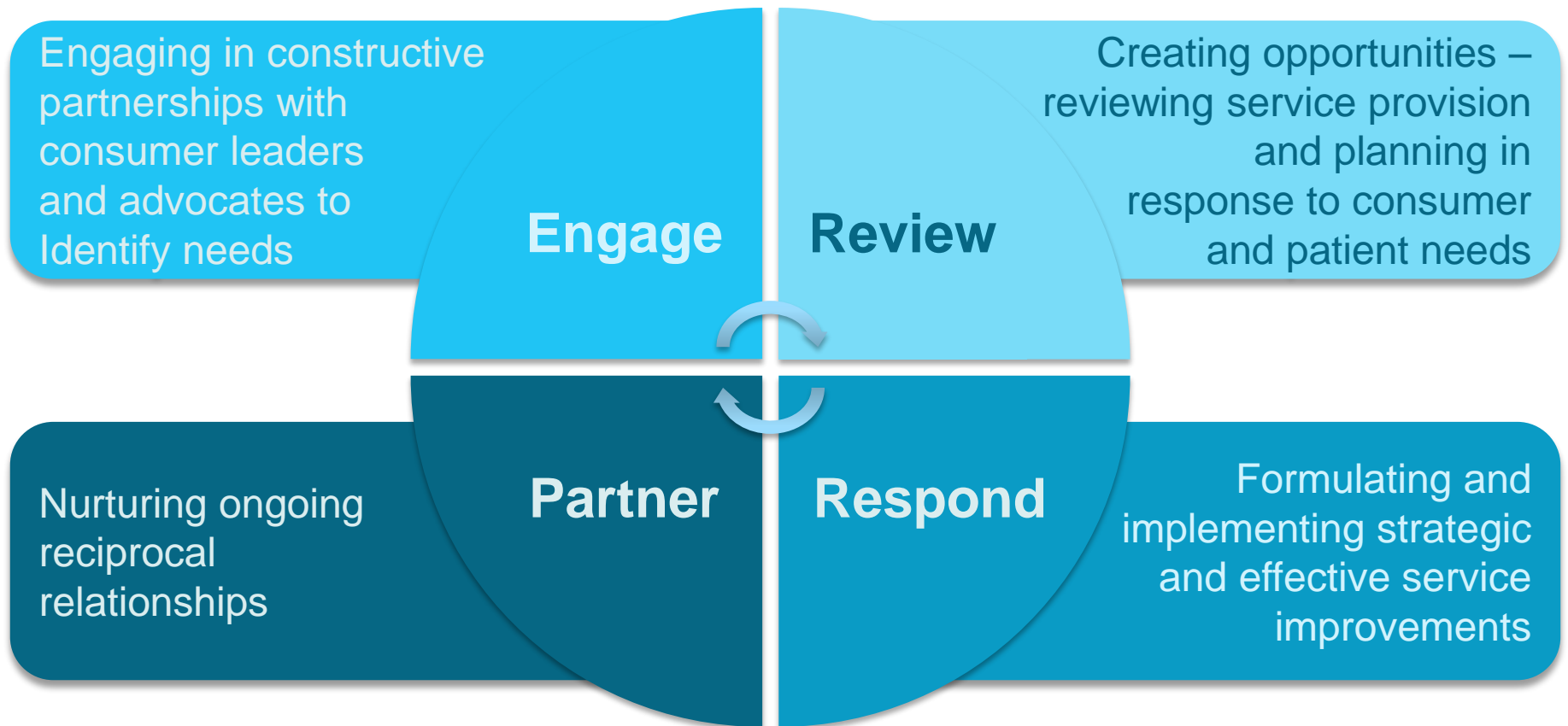


Len Lamprecht and Basil Coker (Prostate Cancer Support Group)



Len Lamprecht, Stephen Walker (Clinical Nurse) and Terri Begley (612 ABC Brisbane)

Health Service Consumer Engagement



Engage

with consumer advocates to identify needs



Information



Care
Coordination



Support



Review

service provision in response to consumer and patient needs

Education Materials

- Review of patient Prostate Cancer educational materials and processes to enable patient to make informed decisions relating to their treatment

Clinical Knowledge

- Review of clinical knowledge base surrounding Prostate Cancer to ensure high quality of service provision

Care Coordination

- Review of patient care coordination and support provided after initial diagnosis and treatment

Patient Experience

- Review of patient experiences - Prostate Cancer survivors and community groups

Respond

implementing strategic and effective service improvements



Patient Education

- Streamline Prostate Cancer patient education and educational materials in the WMHHS and develop a two stage discharge information package for prostatectomy patients by April 2016



Clinical Knowledge

- Implement clinical education to enable clinicians to provide quality patient focused care by August 2016



Care Coordination

- Trial Specialist Prostate nursing role and identify its contribution to patient outcomes by March 2016

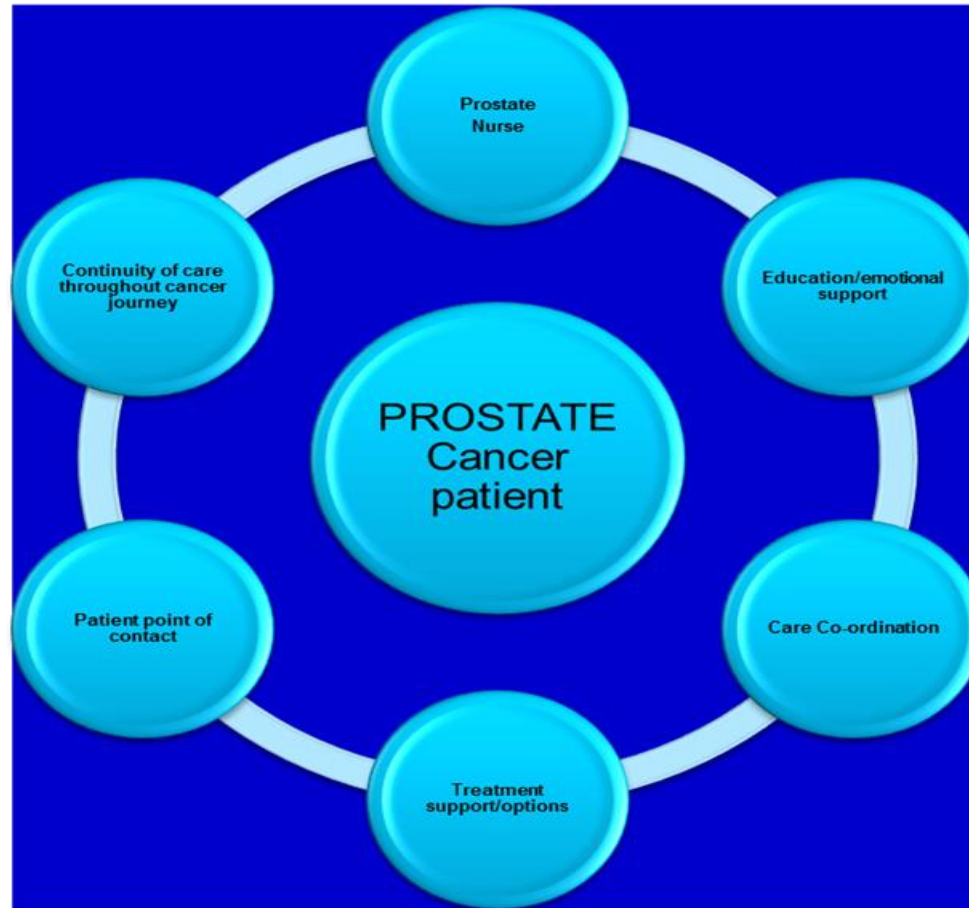


Patient Experience

- Highlight the need for specialist nurse continuity of care provision for men with prostate cancer for future service delivery planning in the WMHHS

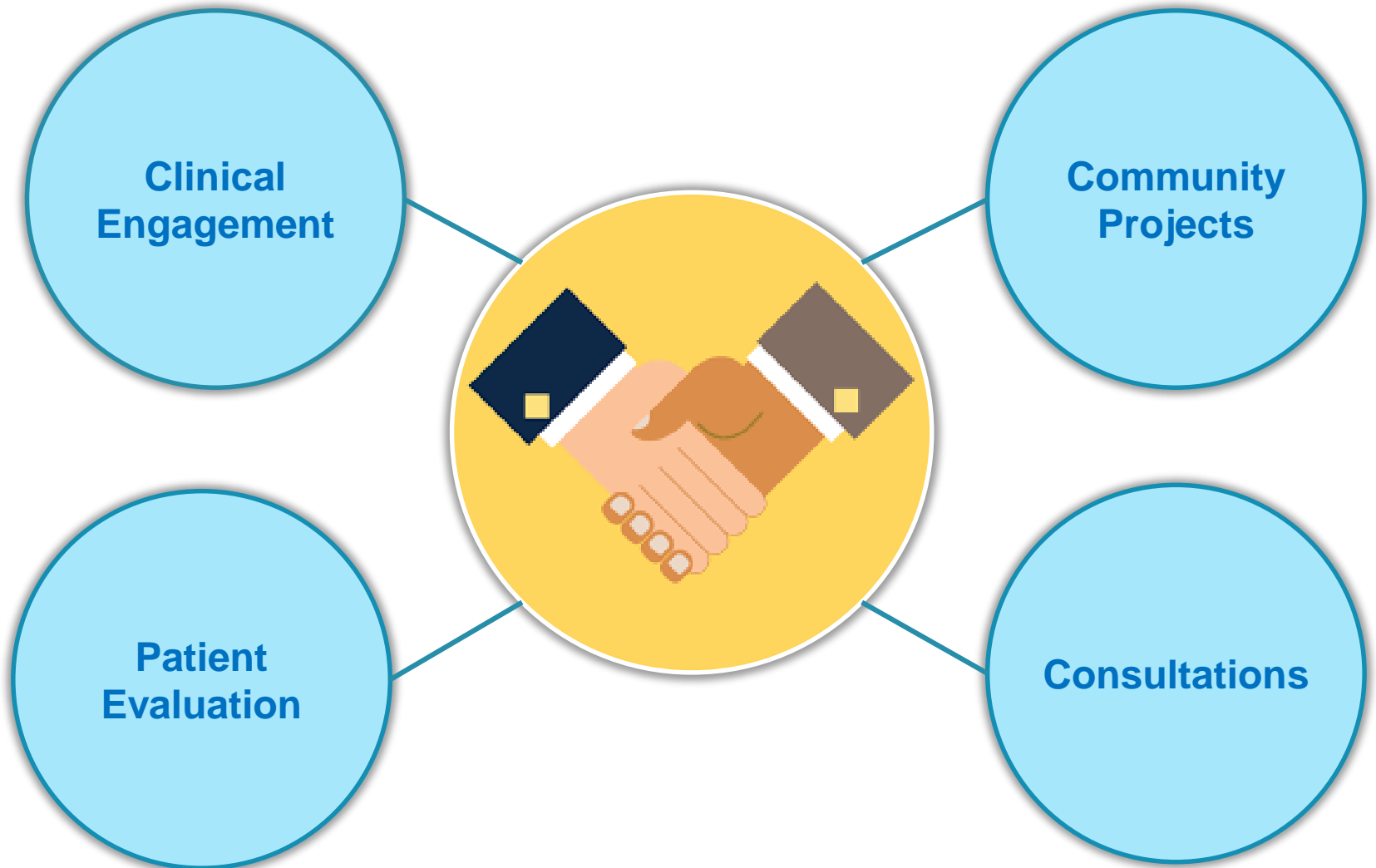
Respond

implementing strategic and effective service improvements



Partner

nurturing ongoing reciprocal relationships





Questions?



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