

Queensland Health Consumers Collaborative

COMMUNIQUE

No. 4 - July 2017

Welcome to the Queensland Health Consumers Collaborative (Collaborative) newsletter. The Communique is a means for the Collaborative to inform the community of their role and ongoing progress.

The Queensland Health Consumers Collaborative is a joint initiative between Health Consumers Queensland and Queensland Health. This strategic, high level Collaborative is informing embedding of consumer partnerships at every level of planning, policy, delivery, monitoring and evaluation of services provided by Hospital and Health Services and the Department of Health. The Queensland Health Consumers Collaborative is chaired by Health Consumers Queensland, which is funded by the Queensland Government.

Value-based healthcare for Queensland - Workshop

Health Consumers Queensland invited Nick Steele, Deputy-Director General, Healthcare Purchasing and System Performance, Queensland Health, to facilitate a workshop at the Queensland Health Consumers Collaborative meeting in June 2017. The session focused on value-based healthcare (VBHC), a program of work being undertaken by Queensland Health to better understand and focus on delivering the outcomes that matter most to patients, and the most economical ways of delivering such outcomes. Value-based healthcare for Queensland is a key priority for Queensland Health and is a flagship project of the Health Advancement Program, which aims to moderate growth in health expenditure while improving the health of Queenslanders over the next ten years.

To ensure the consumer voice was strong, Health Consumers Queensland invited six consumers to join the members of the Collaborative in this valuable workshop.

Focusing on delivering the outcomes that matter to patients is central to the VBHC program. In the session, participants discussed the challenges faced by consumers in identifying and articulating to health professionals what matters most to them and their goals of treatment, and ensuring these are incorporated in care planning. A number of enablers were identified, including improved health and health system literacy for consumers and staff, relationships of trust between consumers and clinicians, and holistic, integrated approaches to care. Participants also discussed the ways in which consumers can advocate for a strengthened focus on achieving the outcomes that matter, and agreed that improving health literacy, continued engagement and

IN THIS ISSUE:

- Value-base healthcare for Queensland - Workshop
- Collaborative member profile: Sharon Boyce
- Calling for New Consumer and Carer Members

*For more information on the Collaborative and its work, please contact Anne Curtis, Project Manager - Health Consumers Queensland:
anne.curtis@hcq.org.au*

participation in consumer councils and reference groups, and collectively advocating for value-based resource allocation as a community are key. The level of openness and constructive feedback provided by consumers in the session was greatly appreciated and will be invaluable in identifying key priorities and informing the way forward.

Queensland Health are now working to develop a strategy for delivering what really matters to patients and the Queensland community, and maximising the value of our health system. The strategy will focus on connecting existing efforts across the system, and understanding and addressing the missing pieces of the puzzle. The initial objectives of the strategy are to:

- Increase understanding of and focus on the outcomes that matter most to patients;
- Increase understanding of and focus on the most economical ways of delivering those outcomes;
- Provide broader supports across the system to encourage value-creating decisions and behaviour.

Feedback from the Collaborative workshop will be used to inform development of the strategy, and we invite you to continue to let Queensland Health know what you think and what support you need as we work together to achieve these objectives.

Register your interest in opportunities to feed into and be kept informed by emailing vbhc@health.qld.gov.au

Collaborative Member Profile: Sharon Boyce

Sharon is Toowoomba based and is very aware of the rural and remote issues that impact on the region.

Sharon is chair of the South-West Queensland Regional Disability Advisory Council and chair of the Queensland Disability Advisory Council.

Diagnosed with juvenile chronic arthritis, which is now rheumatoid arthritis at a very progressive stage, Sharon also has diabetes and a stoma and uses a wheelchair fulltime.



Calling for New Consumer and Carer Members

One of Health Consumers Queensland's deliverables is the formation and support of the Queensland Health Consumers Collaborative, a joint initiative between Health Consumers Queensland and Queensland Health. This strategic, high level Collaborative informs the embedding of consumer partnerships at every level of planning, policy, delivery, monitoring and evaluation of services provided by Hospital and Health Services and the Department of Health.

Besides the Value-based healthcare workshop in June, previous Collaborative meetings have considered issues such as My health, Queensland's future: Advancing Health 2026, Allied Health Expanded Scope of Practice Strategy, the Chief Health Officers Report, and more.

We are now calling for Expressions of Interests from consumers/carers in active consumer representative or advisory committee membership to fill a number of vacancies on the Collaborative.

Nominations close at 5pm on Monday 31 July. Candidates will be short-listed and interviewed in August, for commencement at the next Collaborative meeting to be held in September 2017.

For more information, please contact Anne Curtis on 3012 9090 or by email: anne.curtis@hcq.org.au

Click here to view [Collaborative EOI](#) Form.

PO Box 12474
George St Qld 4003

Level 9, 217 George St
Brisbane Qld 4000

(07) 3012 9090
info@hcq.org.au