

Queensland Health Consumers Collaborative

COMMUNIQUÉ

No. 5 - September 2017

Welcome to the Queensland Health Consumers Collaborative (Collaborative) newsletter. The Communique is a means for the Collaborative to inform the community of their role and ongoing progress.

The Queensland Health Consumers Collaborative is a joint initiative between Health Consumers Queensland and Queensland Health. This strategic, high level Collaborative is informing embedding of consumer partnerships at every level of planning, policy, delivery, monitoring and evaluation of services provided by Hospital and Health Services and the Department of Health. The Queensland Health Consumers Collaborative is chaired by Health Consumers Queensland, which is funded by the Queensland Government.

Vale: John Gagen

It is with deep sadness that we announce the passing of consumer member, John Gagen who passed away in September.

John was appointed to the Collaborative in October 2015 and remained a valuable voice until he became too unwell to participate in meetings. He was highly regarded by all members of the Collaborative and his smile and gentleness will be missed.

For the past 20 years, John had been an ongoing heart patient at the Prince Charles Hospital in Brisbane and was an active consumer representative on several committees.



Value-based Healthcare for Queensland - Update

Queensland Health is continuing work on **Advancing Value in Healthcare: Delivering What Matters**, a program of work based on the concept of value-based healthcare.

The overarching aim of the Advancing Value program is to improve understanding of how to deliver what really matters to patients and the Queensland community, and maximise the value of our health system.

Members of the Advancing Value project team first discussed the program with consumers at the Queensland Health Consumers Collaborative in June 2017, and greatly appreciated the opportunity to update and discuss with the group again at the September meeting.

The discussion focused particularly on the consultation and engagement currently being undertaken to guide development of the Advancing Value strategy. The initial focus of the consultation has been around understanding the most significant barriers and enablers to delivering what really matters to patients and the community.

We acknowledge the Traditional Custodians on whose land we deliver a service and pay our respects to the Elders past, present and future.

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*For more information on the Collaborative and its work, please contact Anne Curtis, Project Manager - Health Consumers Queensland:
anne.curtis@hcq.org.au*

PO Box 12474
George St Qld 4003

Level 9, 217 George St
Brisbane Qld 4000

(07) 3012 9090
info@hcq.org.au

HAVE YOUR SAY

All members of the Queensland health system – consumers, clinicians, system leaders etc. – are invited to have their say and contribute to the strategy via the (online) Advancing Value Engagement Hub -

<https://advancingvalue.engagementhub.com.au/advancing-value-a-strategy-for-queensland-health>.

Further information about the Advancing Value program is available on the Hub, along with a summary of feedback to date. There are also a range of documents and resources which can be downloaded (information paper, value scenarios), and opportunities to register interest in being further involved.

We encourage you to visit the Hub, and tell the project team what you think and what supports you need to achieve the objectives. The Hub will be updated as the project progresses, so keep checking back, or register online for updates.

The team will provide a further update on progress and feedback to the Advancing Value Engagement Hub at the Collaborative December meeting.

Healthy Kids, Healthy Futures

Collaborative member and Co-Chair of the Queensland Child & Youth Clinical Network, Associate Professor Robyn Littlewood, along with Ayala Rogany, Paediatric Obesity Working Group (POWG) Chair, presented on the **Healthy Kids, Healthy Futures** initiative which is a partnership between Queensland Child and Youth Clinical Network (QCYCN), Paediatric Obesity Working Group, Children's Health Queensland, The University of Queensland and Queensland Health's Preventive Health Branch.

The partnership is developing a Framework, which will describe in detail the fundamental problems of childhood overweight and obesity within the current healthcare environment and identifies key partners and stakeholders.

The Framework also provides a collaborative, integrated approach to childhood overweight and obesity management across the health continuum, to guide clinicians to develop local supporting initiatives and deliver the best care to children and their families. And it will provide consideration for future directions of the management of childhood overweight and obesity in Queensland.

The framework will include three documents – Overview, Model of Care and a Toolkit

HAVE YOUR SAY

Consumers, carers and family members who are keen to help the partners develop the focus and themes for their website on childhood (0-18 years) obesity and good nutrition, are invited to undertake a survey about the new Healthy Kids, Healthy Futures website

<https://www.surveymonkey.com/r/MH3LL5C>



Welcome to our new Consumer and Carer Members

Following the departure of two of our consumer members – Andrew Blythe and Dean Johnson – we undertook a recruitment process through Health Consumers Queensland's consumer network in July.

A short-list was interviewed and after much consideration, we were pleased to appoint new members, Louise Lawrie and Keren Pointon.

We take this opportunity to acknowledge Andrew and Dean for their time and commitment to the Collaborative and wish them well.

The Collaborative looks forward to working with Louise and Keren and benefiting from their personal insights into Queensland's health system.

Collaborative Member Profile: Louise Lawrie

Louise is a mother of three, lives in Cairns and is an Aboriginal and Torres Strait Islander Health Worker at Wuchopperen Health Service. Louise is also a member of the Cairns and Hinterland HHS Aboriginal and Torres Strait Islander Consumer Consultative Committee. Louise was previously employed as a Researcher for Closing the Divide: Cancer Study by Menzies School of Health Research in Darwin for over 2 years and was based at CHHS Hospital Oncology Department Cairns.



"Setting an example and providing holistic health and wellbeing helps me give leadership in my community daily while building long term relationships."

Collaborative Member Profile: Keren Pointon

Keren has been an active member of the Children's Health Queensland (CHQ) Family Advisory Council since 2012 and was appointed as Co-Chair in March 2017. Keren is passionate about Family Centered care and consumer engagement. As a parent of a medically complex child, Keren has first-hand experience when this is done well and what a difference it makes to outcomes not only for the patient, but also the whole family.



Keren has been actively involved in CHQ in many initiatives including delivering training sessions on family centered care to new Doctors at the Lady Cilento Children's Hospital, and as a consumer representative on a number of committees and interview panels. Keren is also a CPA and works part-time in a management role at Suncorp. She is a keen runner in her spare time, completing her 5th half marathon in July and uses these opportunities to raise money for the Children's Hospital Foundation.