

**THURSDAY 14 JUNE 2018 DAY 1**

**AGENDA**

TIME	DETAILS	LOCATION								
8.00–9.00	Registration, networking, tea and coffee	Concourse								
9.00–9.30	<b>Official Welcome</b> – Mark Tucker-Evans, <i>Chair</i> , Health Consumers Queensland <b>Acknowledgement to Country</b> – Aunty Carol Currie	Hall A								
<b>PLENARY SESSIONS</b>										
9.30–10.15	<b>Inaugural Health Consumers Queensland Consumer Awards</b> • Partnership Award Winner Co-presented with Kirstine Sketcher-Baker, <i>Executive Director</i> , Patient Safety & Quality Improvement Service, Clinical Excellence Division, Queensland Health	Hall A								
10.15–11.00	<b>Drivers for the evolution of engagement: the revised National Standards, health literacy and the Charter of Healthcare Rights</b> Naomi Poole, <i>Director</i> , Partnering with Consumers The Australian Commission on Safety and Quality in Healthcare	Hall A								
11.00–11.30	Morning tea	Concourse								
11.30–12.15	<b>The role of the Board and Executive in championing and driving the embedding of consumer and community engagement within the organisation</b> Ian Langdon, <i>Board Chair</i> , Gold Coast Hospital and Health Service	Hall A								
12.15–1.15	<b>Let's get digital: My Health Record</b> James Wilson, <i>Director</i> , Community Partnerships & Insights Australian Digital Health Agency (ADHA) Gold Coast PHN	Hall A								
1.15–2.15	Lunch and networking	Concourse								
<b>Move to workshops</b>										
2.30–4.30	<table border="1"> <thead> <tr> <th>HALL A</th> <th>BREAKOUT ROOM 1</th> <th>BREAKOUT ROOM 2</th> <th>BREAKOUT ROOM 3</th> </tr> </thead> <tbody> <tr> <td> <b>Session: Personalised medicine and you</b> Queensland Genomics Health Alliance </td> <td> <b>Workshop: Telling your story in a meaningful way</b> Brook Red – Voices for Change </td> <td> <b>Workshop: Understanding physical and hidden disabilities for health professionals and consumer representatives</b> Sharon Boyce, Discovering DisAbility &amp; Diversity </td> <td> <b>Workshop: Fundamentals of consumer engagement training</b> Health Consumers Queensland </td> </tr> </tbody> </table>	HALL A	BREAKOUT ROOM 1	BREAKOUT ROOM 2	BREAKOUT ROOM 3	<b>Session: Personalised medicine and you</b> Queensland Genomics Health Alliance	<b>Workshop: Telling your story in a meaningful way</b> Brook Red – Voices for Change	<b>Workshop: Understanding physical and hidden disabilities for health professionals and consumer representatives</b> Sharon Boyce, Discovering DisAbility & Diversity	<b>Workshop: Fundamentals of consumer engagement training</b> Health Consumers Queensland	
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4.30–5.30	Networking, drinks and close	Concourse								
5.30pm	Day one close									

FRIDAY 15 JUNE 2018 DAY 2

AGENDA

TIME	DETAILS	LOCATION												
8.00–9.00	<b>Registration, networking, tea and coffee</b>	Concourse												
9.00–9.20	<b>Welcome</b> – Melissa Fox, <i>CEO</i> , Health Consumers Queensland <b>Acknowledgement to Country</b> – Adrian Burragubba Dr John Wakefield, <i>Deputy Director</i> Clinical Excellence, Queensland Health (via video)	Hall A												
<b>PLENARY SESSIONS</b>														
9.20–10.00	<b>Inaugural Health Consumers Queensland Consumer Awards</b> • Consumer-Led Award Winner Co-presented with Dr John Wakefield, <i>Deputy Director</i> Clinical Excellence, Queensland Health (via video)	Hall A												
10.00–10.30	<b>Opportunities and gaps: the interface between health and disability under the NDIS</b> Paige Armstrong, <i>CEO</i> , Queenslanders with Disability Network	Hall A												
10.30–11.00	<b>Morning tea</b>	Concourse												
<b>CONCURRENT SESSIONS 2 X 30 MINUTE PRESENTATIONS WITH 30 MINUTE Q&amp;A</b>														
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3.00–3.30	<b>Afternoon tea</b>	Concourse												
<b>PLENARY SESSIONS</b>														
3.30–4.30	<b>Consumer voices in the media</b> Panel facilitated by Melissa Fox, <i>CEO</i> , Health Consumers Queensland Janelle Miles, <i>Health Journalist</i> , The Courier Mail Sean Parnell, <i>Health Editor</i> , The Australian	Hall A												
4.30–5.00	<b>Get on board</b> Mark Tucker-Evans, <i>Chair</i> , Erin Evans, <i>Director</i> , Stephen Russell, <i>Director</i> , Rachelle Foreman, <i>Director</i> , Gabrielle Quilliam, <i>Director</i>	Hall A												
5.00pm	<b>Day two close</b>													