

Unparalleled co-design of youth mental health services with consumers and carers

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- ▶ Leonie Sanderson, Health Consumers Queensland
- ▶ Judith Piccone, Department of Health



June 2016-June 2017

"...no evidence of any two-way consultation with BAC families and consumers ... let alone any scope for those views to influence the decision-making about the BAC."

p.296, BAC Commission of Inquiry Report June 2016.



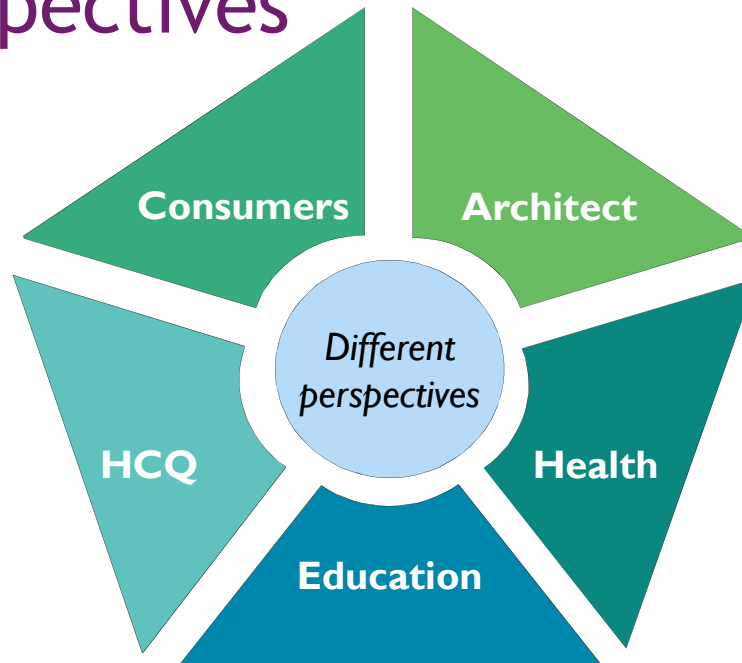
The Role of Health Consumers Queensland

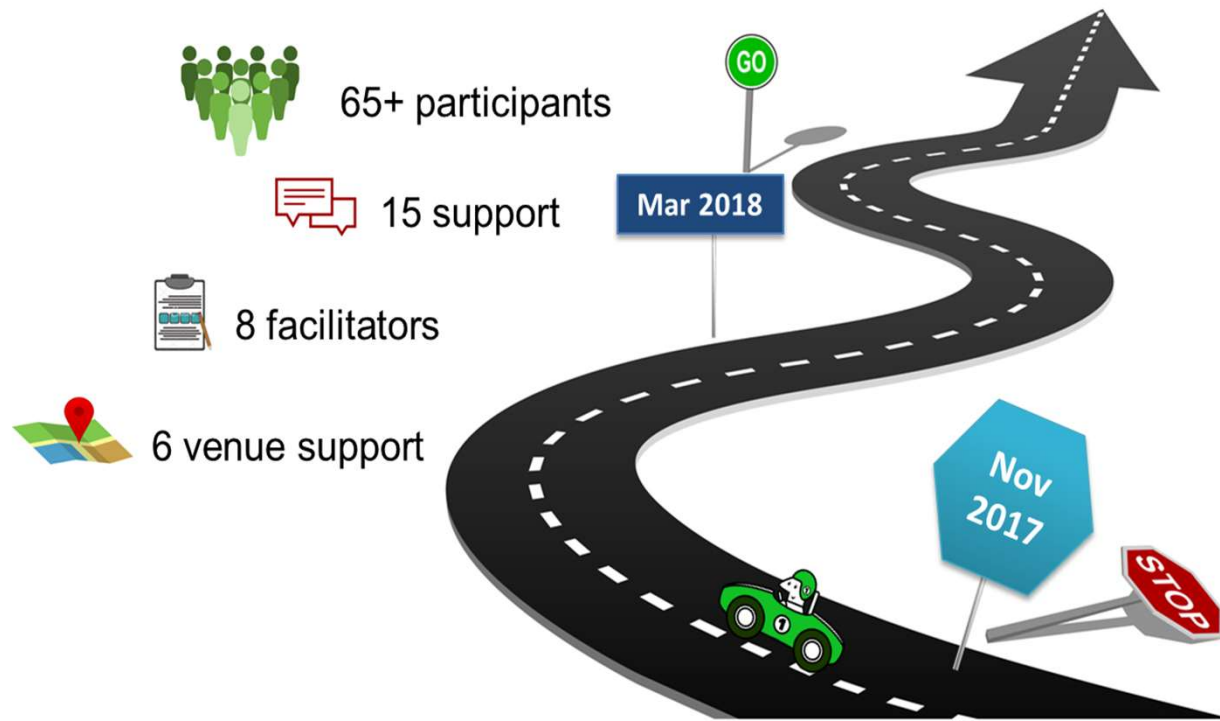


Consumer and Carer Involvement

Recommendation and Mechanism for Involvement	No. of Consumer Reps	No. of Carer Reps	Total
1 Focus Group	2	3	5
2 Committee	1 + HCQ rep		2
3 In-camera Presentation	2	4	6
4 Steering Committee, Advisory Group and Workshops	15	18	33
5 - Expert Panel	1	1	2
6 - Reference Group	1	1	1
Total representatives overall	22	27	49

Bringing together different perspectives





2017 to now: The continuing co-design journey



The Impact of Consumers and Carers

Flow on effects



"I felt my contribution was valued. And that all participants had the opportunity of contributing regardless of role".

"I am growing in confidence as I read more and attend more meetings. Thank you for your continued support which is also a huge amount of help in fronting up to these meetings".

"I believe it is vital to have consumer/carer representation in this process. Even at this early stage of development I noticed the different perspectives/knowledge contributed by consumers/carers & clinical professionals- both valuable & vital. I noticed some clinicians were surprised by the knowledge of consumers/carers.....in a good way".



Taking our learnings into the future