Lived experience representatives for Crisis System Reform Project

Closing date: 9am Monday 2 March 2020

**The Department of Health is seeking a number of consumer and carer representatives, including those with a lived experience of mental distress and suicidality, to participate in a range of opportunities including, governance groups and consultation groups to assist and inform the Crisis System Reform project.**

**Queensland Department of Health**

The Department of Health is committed to engagement and participation of lived experience representatives as part of Government investment in suicide prevention initiatives (see the media statement: <http://statements.qld.gov.au/Statement/2019/6/6/62-million-to-fight-suicide>)

To ensure progression of the next stage of work, the Department of Health in collaboration with Government agencies, Hospital and Health Services and lived experience representatives is establishing governance and undertaking consultation that offer a range of opportunities for involvement.

The Crisis System Reform project will deliver a statewide framework for crisis service delivery; trial two new crisis care options, including Crisis Support Spaces; and expand services such as Beyond Blue’s Way Back Support Service and community mental health support services.

The involvement of people with a lived experience in the health system is outlined and defined in the Lived Experience Engagement and Participation Strategy 2018-2021

(see: <https://www.health.qld.gov.au/__data/assets/pdf_file/0032/812984/leep-strategy.pdf>).

**Purpose**

An opportunity for lived experience representatives is available for an Implementation Steering Committee and an Advisory Group (to be established) and to participate in consultation groups including co-design workshops.

The two governance groups oversee or provide advice to ensure projects are managed and advice/direction is provided to support timely and successful delivery.

The consultation/co-design workshops are undertaken to ensure the needs of people with lived experience is considered to assist and inform project implementation and service development.

**Role of the lived experience representative**

The role of the successful applicants for governance groups will be to:

* attend all Implementation Steering Committee or Advisory Group meetings
* actively participate in all activities such as pre-meeting reading, discussions, provision of feedback and advice.

The role of the successful applicants for consultation/co-design workshops will be to:

* attend activities including workshops
* to provide information as a lived experience representative
* provide advice and feedback to inform decisions about the development of Crisis Support Spaces and the broader crisis system reform

The role in consultation and governance groups will be to:

* incorporate the views and opinions of people with a lived experience as part of service review and development, in a collaborative approach with other stakeholders who are representing other various interests.

**Who is it for?**

This opportunity will suit consumer or carer representatives with:

* committee experience, either at the State-wide level or within a Hospital and Health Services;
* a lived experience of mental distress and suicidality;
* interest and some knowledge of mental health crisis and Queensland’s crisis support services.

**Two or more lived experience representatives are sought for each consultation/co-design workshop and for the two governance groups**.

**Time and location**

The Implementation Steering Committee is scheduled to occur every three months initially, with the first meeting proposed in April 2020. The Implementation Advisory Group is scheduled to occur every two months initially, with the next upcoming meeting proposed in April 2020.

Governance groups are anticipated to continue for the length of the project (until 2023), however frequency of meetings will vary.

Consultation groups vary and are scheduled as required. A consultative workshop is planned over two days, 9 and 30 March 2020. Further consultation is anticipated in 2020 initially.

**Remuneration and Support**

Lived experience representatives will be remunerated for their time in line with [Health Consumers Queensland’s remuneration position statement](http://www.hcq.org.au/wp-content/uploads/2015/12/Consumer-Remuneration-Rates-Dec-2015.pdf). Pre-approved parking and travel expenses will be covered.

Information including an introduction to requirements as a lived experience representative in consultation and governance groups will be provided, including an orientation.

Representatives receive the same information that is provided to other members of consultation and governance groups. As a result, there may be access to confidential information and agreement to confidentiality and conflict of interest processes is required.

Consumers will also be provided with support who require additional assistance in order to participate, with pre-brief and de-brief meetings and support throughout the project.

**How to apply**

Please complete this application form and return to[consumer@hcq.org.au](mailto:consumer@hcq.org.au) by 9am Monday 2 March 2020.

For assistance please contact Health Consumers Queensland via [consumer@hcq.org.au](mailto:consumer@hcq.org.au) or by phone on 07 3012 9090.

**Application Form**

**Lived experience representatives for Crisis System Reform project**

Full name:

Preferred phone number:

Email:

Postal address:

Postcode:

* By completing this application, I consent for my details to be added to the Health Consumers Queensland network database YES | NO
* I would like to receive email updates from Health Consumers Queensland YES | NO
* Are you happy for Health Consumers Queensland to share this form with Roses in the Ocean and Queensland Health as part of the process for this application? YES | NO
* Would you like us to retain this application for future vacancies? *(Applications not retained are destroyed once the application process is complete.)* YES | NO

Please outline your interest to participate:

* I am interested in the governance groups (Steering Committee and/or Advisory Group) YES | NO
* I am interested in the consultation groups including co-design workshops YES | NO
* I am interested in both the governance groups and consultation groups YES | NO

Please highlight any group you identify as being a part of:

* Living with a disability/chronic condition
* Caring for someone with a disability
* Physically isolated or transport disadvantaged
* Culturally or linguistically diverse
* From a non-English speaking background
* LGBTIQ

Do you identify as: Aboriginal | Torres Strait Islander | Both | Prefer not to state

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Are you a: Consumer | Carer | Both

Age range: 16-24 25-29 30-39 40-49 50-59 60-69 70+

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Gender:** | Male | Female | Intersex | Other | Prefer not to state |

Please describe any support you need to take part in this activity *(examples include support person, hearing loop, dietary requirements)*

*Your responses to the following questions only need to be a brief sentence or two*

* Please describe your experience as a lived experience representative including committees, focus groups, surveys, governance roles, etc.

*Tip: Past lived experience representative positions that have similar requirements to the opportunity you’re expressing interest in. Give an indication of how long each position was for, and any relevant highlights.*

* **Please describe any connections you have to your community (e.g. networks, groups)***Tip: Think about how this relates to the role you’re applying for.*
* Please describe your interest in mental health crisis and Queensland’s crisis support services?

*Tip: Although this section usually requires the longest response, try to keep it concise. Things to consider focusing on here include:*

* *Any past lived experience that shows your understanding of the topic, including lived experience of suicidal crisis or attempt, or being a carer of someone through a suicidal crisis;*
* *your understanding of the social/health/economic implications of the topic/condition, or*
* *Any systems change that you have identified that will improve care for health consumers, and possible strategies you could share to affect that change.*
* Please provide contact details for a staff member from a health service, department, consumer organisation or community mental health support service you are currently partnering with. (we will advise if you are shortlisted before we contact your referee).

Referee details

Full name:

Staff Role:

Partnering Activity (eg. Committee Chair):

Organisation:

Phone number:

Email:

Applicant Role: