Application for Consumer Representatives

Better Health NQ: Project Steering Groups

Closing date: 5pm, Mon 3 August 2020

Better Health North Queensland Alliance

**The Better Health North Queensland Alliance would like to invite health consumer representatives from North Queensland to join Project Steering Groups to inform and shape decisions that will improve the patient journey and equity of access to services across North Queensland. This will support their vision of Northern Queenslanders being as healthy as all Queenslanders.**

Better Health North Queensland is a collaboration between the five North Queensland Hospital and Health Services; North West HHS, Torres and Cape HHS, Cairns and Hinterland HHS, Townsville HHS, Mackay HHS and other key partners working to improve the health of Northern Queenslanders.

Purpose

The Better Health NQ Project Steering Groups are being established to focus on the following specific areas:

* **NQ Kidney Transplant Project Steering Group**: Develop a North Queensland service model to support a proposal for a second Queensland Kidney transplant site to be located in North Queensland.
* **NQ Networked Surgical Services** **Project Steering Group:** Develop a North Queensland service model reflecting the patient journey in the specialty areas of Ear, Nose and Throat and Ophthalmology.
* **NQ Healthcare in the Home** **Project Steering Group:** Developing a North Queensland service model for healthcare in the home, supported by virtual health care in order to help those with chronic conditions to manage their healthcare and reduce the need for hospital admissions.

The terms of reference for three Project Steering Groups are currently being developed.

Members include:

* Health Service Chief Executives
* Senior Managers within Hospital and Health Services and Northern Queensland Primary Health Network
* Senior Executives, Queensland Health
* Hospital and Health Service Clinical representation
* Two consumer representatives

Role of the consumer

The role of the successful consumers will be to attend Project Steering Group meetings (meetings are held virtually) and to represent the consumer voice through active participation in all meeting related activities such as pre-meeting reading, discussions, provision of feedback and advice.

Who is it for?

This opportunity would suit a consumer or carer representative who:

* Has at least 6 months’ committee experience, either at the Hospital and Health Service, or Statewide level.
* Are living in North Queensland: Mackay, Cairns, Torres and Cape, North West or Townsville
* Has an interest or a lived experience or caring for someone with a related condition (Kidney health, Surgical Services and Hospital in the Home or virtual care)
* Has an interest in rural and remote health.

We welcome people living in rural and remote areas and Aboriginal and or Torres Strait Islander consumer representatives to apply.

Time and location

Meetings will take place monthly for 1-1 ½ hours via videoconference and are scheduled until December 2020, the need for ongoing meetings will then be reviewed.

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| --- | --- | --- | --- | --- | --- |
| **Project Steering Group** | **August**  **2020** | **September**  **2020** | **October**  **2020** | **November**  **2020** | **December**  **2020** |
| **NQ Kidney Transplant** | Tues, 25th  2.30-3.30 | Tues, 29th  2.30-3.30 | Mon, 26th  1.00-2.00 | Mon, 30th  12.30-1.30 | END |
| **NQ Networked Surgical Services** | Mon, 17th  1.00-2.30 | Weds, 16th  2.00-3.30 | Mon, 19th  1.30-3.00 | Weds, 25th  3.00-4.30 | Tues, 22nd  1.30-3.00 |
| **NQ Healthcare in the Home** | Fri, 14th  2.00-3.30 | Fri, 11th  2.00-3.30 | Fri, 9th  2.30-3.30 | Fri, 13th  2.00-3.30 | Fri, 11th  2.00-3.30 |

Remuneration and Support

Consumers will be remunerated for their time in line with [Health Consumers Queensland’s remuneration position statement](http://www.hcq.org.au/wp-content/uploads/2015/12/Consumer-Remuneration-Rates-Dec-2015.pdf). Parking and travel expenses will be covered.

Support and information will be provided by the secretariat of the committee.

How to apply

**Please complete this consumer application form and return to**[**consumer@hcq.org.au**](mailto:consumer@hcq.org.au)by (Insert date).

For assistance please contact Health Consumers Queensland via [consumer@hcq.org.au](mailto:consumer@hcq.org.au) or by phone on 07 3012 9090.

**Consumer Application Form**

**Better Health NQ: Project Steering Groups**

Full name:

Preferred phone number:

Email:

Postal address:

Postcode:

**Please tick/highlight the Project Steering Group/s you are applying for (please tick all that apply**, **If you are interested in more than one group)**

* NQ Kidney Transplant Project Steering Group
* NQ Networked Surgical Services Project Steering Group
* NQ Healthcare in the Home Project Steering Group
* By completing this application, I consent for my details to be added to the Health Consumers Queensland network database YES | NO
* I would like to receive email updates from Health Consumers Queensland YES | NO
* Are you happy for Health Consumers Queensland to share this form with Queensland Health as part of the process for this application? YES | NO

Please highlight any group you identify as being a part of:

* Living with a disability/chronic condition
* Caring for someone with a disability
* Physically isolated or transport disadvantaged
* Culturally or linguistically diverse
* From a non-English speaking background
* LGBTIQ+

Do you identify as: Aboriginal | Torres Strait Islander | Both | Prefer not to state

Are you a: Consumer | Carer

Age range: 16-24 25-29 30-39 40-49 50-59 60-69 70+

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Gender:** |  Male | Female | Intersex | Other | Prefer not to state |

Please describe any support you need to take part in this activity *(examples include support person, hearing loop, dietary requirements)*

*Your responses to the following questions only need to be a brief sentence or two*

* Please describe your experience as a health consumer representative including committees, focus groups, surveys, governance roles, etc.

*Tip: Past consumer representative positions that have similar requirements to the opportunity you’re expressing interest in. Give an indication of how long each position was for, and any relevant highlights.*

* **Please describe any connections you have to your community (e.g. networks, groups)***Tip: Think about how this relates to the role you’re applying for.*
* Please describe your interest in the above Steering Group that you are applying for (Kidney health, Surgical Services or Hospital in the Home/Virtual Health Care) *Tip: Although this section usually requires the longest response, try to keep it concise. Things to consider focusing on here include:*
* *any past lived experience that shows your understanding of the topic, or*
* *your understanding of the social/health/economic implications of the topic/condition, or*
* *Any systems change that you have identified that will improve care for health consumers, and possible strategies you could share to affect that change.*
* Please provide contact details for a staff member from a health service or department you are currently partnering with. (we will advise if you are shortlisted before we contact your referee).

Full name:

Staff Role:

Partnering Activity (eg. Committee Chair):

Organisation:

Phone number:

Email:

Applicant Role: