Let’s ‘TALK ABOUT’ alcohol and other drugs treatment services and supports for people living in the Darling Downs and West Moreton region

Health Consumers Queensland is offering five consumers or carers the opportunity to host a kitchen table discussion with their community network to learn about their opinions and experiences of alcohol and other drug treatment services and supports in the region.

Closing date: 4pm, 8th October 2020

About the project

**Health Consumers Queensland has been contracted by Darling Downs and West Moreton PHN to facilitate five (5) kitchen table discussions in October to hear from the community about their opinions and experience of alcohol and other drugs treatment services and supports in their community. These discussions can be held in-person or online.**

Darling Downs and West Moreton PHN are funded by the Australian Government to improve primary health care services (services that sit outside of a hospital) in the Darling Downs and West Moreton region.

To do this, the PHN works with the community and health care providers to identify how the services in the community are working, what can be improved and what is missing.

**WHAT IS ‘TALK ABOUT’?**

• ‘TALK ABOUT’ is a way for Darling Downs and West Moreton PHN to ask you about your experience with health care in your community.

• The PHN wants to ‘talk about’ what you think is working well and what you think could be done better in relation to alcohol and other drugs treatment services.

Purpose of the project

The purpose of the Kitchen Table discussions is to hear directly from community members to understand what services and supports have been useful and what needs to be improved in relation to alcohol and other drugs treatment services.

This is a good opportunity for the Darling Downs and West Moreton community to express what is working, what isn’t, and to see if there are other services they need to support community members.

About Kitchen Table Discussions

Health Consumers Queensland provides opportunities for consumers to lead consultation with their own community. We do this via Kitchen Table Discussions which are community engagement sessions led by local people for local people. They allow small groups to participate in discussions at a time of day that suits them. The discussions enable health consumers, carers and community members who do not ordinarily participate in healthcare consultation to have their say in a safe and supportive environment.

We are seeking five (5) **Consumer Hosts** with a strong community network who can bring together up to six community members to have a discussion in-person or online via Zoom video conferencing. If online the host will have up to five participants. The Host guides the discussion with a set of questions provided to them and provides the feedback to Health Consumers Queensland.

Role of the Discussion Host

As the host, your role will be to plan, coordinate and host a once-only 90-minute discussion with community members. This includes:

* Inviting community members who would be interested in being part of the discussion on Alcohol and Other Drugs. They will be your local community connections.
* Choosing a time, date and venue between **13th and 26th October,** that works for your participants.
* Host the session.
* Complete the provided feedback template and email to Anne Curtis [anne.curtis@hcq.org.au](mailto:anne.curtis@hcq.org.au) via email **by 27th October 2020** along with the completed participant registration sheet.

To support you with this, you will receive:

* **Training via a Zoom video conference call. Zoom is free to download.**
* A comprehensive Host Guide and toolkit with all printed documentation.
* Questions to ask participants during the discussion.
* Support from Health Consumers Queensland to ensure you have a successful session.

Who are we looking for as Consumer or Carer Hosts?

We would like our hosts to be have strong community connections.

Remuneration and Support

**Hosts –** you will be remunerated at Health Consumers Queensland’s day meeting rate of $374 for hosting an in-person session at a venue and $187 if hosting an online session. You will also be reimbursed up to $70 to cover catering and venue costs for your in-person session (on return of receipts).

**Participants –** Health Consumers Queensland will provide a $60 gift voucher for each participant for their time.

How to apply

**Please complete this application form and return it to**[***projects@hcq.org.au***](mailto:projects@hcq.org.au)**by 4.00pm on *Thursday 8th October* 2020.**

For assistance completing this application please contact Health Consumers Queensland via [projects@hcq.org.au](mailto:projects@hcq.org.au) or by phone on 07 3012 9090.

For queries relating to this opportunity*,* please email Anne Curtis, Engagement Consultant – Specific Projects, Health Consumers Queensland at [anne.curtis@hcq.org.au](mailto:anne.curtis@hcq.org.au)

**Consumer Application Form**

**Kitchen Table Host for Darling Downs and West Moreton PHN’s ‘TALK ABOUT’ Project – alcohol and other drugs**

Full name:

Preferred phone number:

Email:

Postal address:

Postcode:

* By completing this application, I consent for my details to be added to the Health Consumers Queensland network database YES | NO
* I would like to receive email updates from Health Consumers Queensland YES | NO
* Would you like us to retain this application for future vacancies? *(Applications not retained are destroyed once the application process is complete.)* YES | NO

Please highlight any group you identify with:

* Aboriginal people and Torres Strait Islander people
* Older people
* Living with a disability/chronic condition
* Living in the Darling Downs and West Moreton PHN region
* Caring for someone with a life limiting condition
* Rural and remote
* Culturally or linguistically diverse
* From a non-English speaking background

Do you identify as: Aboriginal | Torres Strait Islander | Both | Prefer not to state

Are you a: Consumer | Carer

Age range: 16-24 25-29 30-39 40-49 50-59 60-69 70+

* **In 250 words or less, please describe your community connections and networks that you can draw on to host a successful and inclusive kitchen table discussion.**
* **In 250 words or less, please describe:**
  1. **Why you would like to host a kitchen table discussion with your community members to learn what opinions and experience people have about alcohol and other drugs treatment services and supports available in the Darling Downs and West Moreton PHN region?**