Rapid Results Program Delivery Board

Closing date: COB Thursday 1 August 2019

Transformation Team, Rapid Results Program, Office of the Director-General

**The Department of Health is providing a health consumer representative a unique opportunity to participate on the Steering Committee for the *Future of healthcare in Queensland* project.**

The Office of the Director-General is recruiting a consumer representative for the Rapid Results Program Delivery Board (RRPDB).

Following consultation with stakeholders in 2018, the Honourable Steven Miles MP, Minister for Health and Minister for Ambulance Services, challenged Queensland Health to implement system-wide transformation that focuses on healthcare prevention and delivering a better public health system for all. This resulted in the development of the Rapid Results Program.

Using a rapid results approach, the Rapid Results Program focuses on being collaborative and achieving rapid progress by building on great work that’s already happening across our system.

The rapid results approach brings together teams of clinicians, experts, consumers and executives from across Queensland to work together to co‑design solutions and to collaboratively drive implementation.

Purpose

The Rapid Result Program Delivery Board (RRPDB) is the overarching governance structure for the Rapid Results Program, providing strategic leadership to ensure projects and the overall Rapid Results Program achieve the best outcomes for consumers, clinicians and the system. RRPDB is also a forum to discuss and problem solve system-wide risks and opportunities to inform the Rapid Results Program and is responsible for ensuring the consistency and integrity of a rapid results approach across the Program.

**The current RRPDB members are:**

* Director-General (Chair)
* Deputy Director-General, Strategy, Policy and Planning Division
* Commissioner, Queensland Ambulance Service
* Chief Executive, Health Support Queensland
* Deputy Director-General, Clinical Excellence Queensland
* Deputy Director-General, Healthcare Purchasing and System Performance Division
* Chief Executive, eHealth Queensland
* Deputy Director-General, Corporate Services

Division

* Chief Health Officer and Deputy Director-General, Prevention Division
* Chair, Queensland Health Board Chairs Forum
* Chair, Health Service Chief Executive Forum
* Chair, Queensland Clinical Senate
* Chair, Queensland Chairs, Clinical Networks
* CEO, Health Consumer Queensland
* Consumer representative
* Queensland Health Board Chair
* Health Service Chief Executive

See Terms of Reference at [**https://tinyurl.com/RapidToR**](https://tinyurl.com/RapidToR)

Role of the consumer

The role of the consumer or carer representative is to provide information, feedback and direct advice to inform decisions and to provide feedback to influence future solutions.

Who is it for?

This opportunity would suit a consumer or carer representative with at least 1 – 2 years committee experience either at the Hospital and Health Service or Statewide level. It would also be valuable if the consumer or carer representative has experience receiving any type of care for a complex chronic condition.

The ideal candidate will be someone with a lived experience of the health system and have broad connections to the community with a strong understanding and experience of the Queensland Health system, understanding of government processes, structures and responsibilities sitting on a committee. Ideally the candidate will also have critical analysis skills and experience providing consumer feedback.

Time and location

The meetings are held on the first Monday of each month and are of one-hour duration. The first meeting is on Monday, 5 August 2019 from 1.30pm – 2.30pm.

Please note that the meeting times will vary.

Meetings are held at 33 Charlotte Street, Brisbane.

Teleconferencing and videoconferencing are available.

Remuneration and Support

Consumers will be remunerated for their time in line with [Health Consumers Queensland’s remuneration position statement](http://www.hcq.org.au/wp-content/uploads/2015/12/Consumer-Remuneration-Rates-Dec-2015.pdf).

The successful consumer representative will be supported by Melissa Fox CEO, Health Consumer Queensland and the Rapid Results team with orientation and pre and post meeting briefings.

Should the consumer or carer representative require travel/parking arrangements, accommodation and/or flights, this will be organised and booked by Queensland Health prior to the meeting. The successful consumer representative will need to advice of the requirements to the RRPDB Secretariat.

Allowances for costs incurred in purchasing meals and/or incidentals will be paid at the amount showing on the receipt and should not exceed the amounts listed in the Queensland Government Domestic Travelling and Relieving Expenses. Alcohol is not included in reimbursement costs.

*Extract from Queensland Government Domestic Travelling and Relieving Expenses*

**ABSENCES NOT EXTENDING OVERNIGHT**

**(a) Absence from headquarters or home is at least 12 hours**

An employee shall be paid allowances for costs incurred in purchasing lunch and dinner.

**(b) Absence from headquarters or home is less than 12 hours**

No allowance is payable except.

**(c) Breakfast allowance**

Breakfast allowance will be payable where the employee has to depart from home before 6.00am and it is not practicable for the employee to have breakfast at home and must purchase it during the journey.

**ABSENCES EXTENDING OVERNIGHT**

An employee shall be paid allowances for costs incurred in purchasing meals and/or incidentals as set out below.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Capital City** | **Breakfast** | **Lunch** | **Dinner** | **Incidental Expenses** |
| Brisbane | $23.65 | $26.55 | $45.60 | $17.30 |

\*this does not apply to all Queensland Government events. Remuneration is based on event by event basis.

Any support the consumer or carer representative, including admin support, support for people with disability, support for a carer, interpreter, induction, will need to be discussed with the RRPDB Secretariat.

How to apply

**Please complete this Expression of Interest and return to**[**consumer@hcq.org.au**](mailto:consumer@hcq.org.au)by ***COB Thursday 1 August 2019***

For assistance please contact Health Consumers Queensland via [consumer@hcq.org.au](mailto:consumer@hcq.org.au) or by phone on 07 3012 9090.

**Application for Rapid Results Program Delivery Board**

Full name:

Preferred phone number:

Email:

Postal address:

Postcode:

* By completing this application, I consent for my details to be added to the Health Consumers Queensland network database YES | NO
* I would like to receive email updates from Health Consumers Queensland YES | NO
* Are you happy for Health Consumers Queensland to share this form with Queensland Health as part of the process for this application? YES | NO
* Would you like us to retain this application for future vacancies? *(Applications not retained are destroyed once the application process is complete.)* YES | NO

Please highlight any group you identify as being a part of:

* Living with a disability
* Living with chronic condition
* Caring for someone with a disability
* Physically isolated
* Transport disadvantaged
* Culturally or linguistically diverse
* From a non-English speaking background

Do you identify as: Aboriginal | Torres Strait Islander | Both | Prefer not to state

Are you a: Consumer | Carer

Age range: 16-24 25-29 30-39 40-49 50-59 60-69 70+

Please describe any support you need to take part in this activity *(examples include support person, hearing loop, dietary requirements)*

*Your responses to the following questions only need to be brief*

* Please describe your experience as a consumer representative in high level and strategic roles, including statewide committees, governance roles etc. (250 words max).

*Tip: Past consumer representative positions that have similar requirements to the opportunity you’re expressing interest in. Give an indication of how long each position was for, and any relevant highlights.*

* Please describe any connections you have to your community, such as networks or community groups
* Please describe your interest in implementing system wide transformation in the health system that focuses on prevention and improving consumer experiences and outcomes.

Referee

* Please provide contact details for a staff member from a health service or department you are currently partnering with. *We will advise if you are shortlisted before we contact your referee.*

Full name:

Staff Role:

Partnering Activity (eg. Committee Chair):

Organisation:

Phone number:

Email:

Applicant Role: