Opportunities to host a Kitchen Table Discussion with your local community

Closing date: 12pm, Friday 8 November

About the project

**Health Consumers Queensland is offering 20 consumers and carers the opportunity to facilitate consultation with their local community to develop a Digital Health Consumer Charter for Queensland.**

**Digital Health Consumer Charter for Queensland**

This is an opportunity for health consumers and carers to lead consultation and ensure the voice and vision of the wider community is incorporated into the Consumer Charter.

Purpose

In the last decade, much has changed with how health is managed with IT systems – some hospitals now have entire digital systems with no bed charts or paper records; consumers can book GP appointments on-line, hospitals can now share key information digitally with your GP; some people track their health and wellbeing on tailored apps on their smart phones or with wearable devices.

**We expect that this growth will continue to change the look and feel of healthcare and we’d like for consumers to be involved in shaping its direction.** We would like to offer 20 consumers and carers the opportunity to host a Kitchen Table Discussion with their community members to hear directly from them in regard to evolving digital health and new technology in healthcare.

This will help to develop a set of principles that guides the future of digital health in Queensland for consumers. It’s important that consumers and carers have a voice in this so that we continue to receive the care we want and need as we move into this new technological world.

The objective of the Kitchen Table Discussions is to determine:

* What guiding principles would consumers want in a Digital Health Consumer Charter
* How would consumers want the **Consumer Charter** promoted to Queenslanders, and
* How and where should the **Consumer Charter** be implemented by Queensland Heath

The proposed outcome from this consultation is:

* Implementation of a **Digital Health Consumer Charter** for Queensland developed by consumers for consumers
* The Digital Health Consumer Charter to inform the ongoing digital health strategic direction for Queensland.

About Kitchen Table Discussions

Kitchen Table Discussions are community engagement sessions led by local people for local people. They allow individuals and small groups to participate in discussions at a time of day, and in a place, that suits them. The discussions enable health consumers, carers and community members who do not ordinarily participate in healthcare consultation to have their say in a safe, friendly and supportive environment.

Each Kitchen Table Discussion will be led by a **Consumer Host** with a strong community network to invite them to a discussion in a location of their choosing. The Host guides the discussion with a set of questions provided to them, and reports back the outcomes to Health Consumers Queensland.

Role of the Discussion Host

As the host, your role will be to plan, coordinate and facilitate a once-only 90 minute discussion with up to 10 community members. This includes:

* Inviting up to 10 participants who would be interested in being part of the discussion on this important subject. They will be your local community connections (ideally, people who do not normally have their voice heard in healthcare).
* Choosing a venue, time and date between **11th and 22nd November** that works for your participants.
* Host the session.
* Complete and provide a feedback report to Health Consumers Queensland **by 25th November**.

To support you with this, you will receive:

* Training via a Zoom video conference call. Zoom is free to download.
* A comprehensive Discussion Host Guide.
* Questions to ask participants during the discussions, an agenda and report template.
* Support from Health Consumers Queensland to ensure you have a successful session.

Who are we looking for as Consumer or Carer Hosts?

We would like our hosts to have an interest in digital health, and also have strong community networks and connections. Hosts do not need to have an in-depth knowledge of digital health.

We are also interested in representing the views of a range of consumers who may not typically have a say in healthcare. To achieve this, we are particularly looking for hosts who are consumers and/or carers and can demonstrate they have strong links with the following communities:

* Rural and remote
* Younger people
* Older people (65+)
* Families
* Aboriginal and Torres Strait Islander people Cultural and linguistically diverse groups
* Mental health
* Living with a disability or chronic complex conditions

Remuneration and Support

**Hosts –** you will be remunerated at Health Consumers Queensland’s day meeting rate of $374. You will also be reimbursed up to $100 to cover catering costs for your session (on return of receipts).

**Participants –** Health Consumers Queensland will provide a $60 gift voucher for each Kitchen Table Discussion participant for their time.

How to apply

**Please complete this application form and return it to**[***consumer@hcq.org.au***](mailto:consumer@hcq.org.au)**by 5pm on 7th November 2019.**

For assistance completing this application please contact Health Consumers Queensland via [consumer@hcq.org.au](mailto:consumer@hcq.org.au) or by phone on 07 3012 9090.

For queries relating to this opportunity*,* please email Anne Curtis, Engagement Consultant – Specific Projects, Health Consumers Queensland at [anne.curtis@hcq.org.au](mailto:anne.curtis@hcq.org.au)

**Application Form**

**Kitchen Table Host for Digital Health Consumer Charter**

**Full name:**

Preferred phone number:

Email:

Postal address:

Postcode:

* By completing this application, I consent for my details to be added to the Health Consumers Queensland network database YES | NO
* I would like to receive email updates from Health Consumers Queensland YES | NO
* Would you like us to retain this application for future vacancies? *(Applications not retained are destroyed once the application process is complete.)* YES | NO

Please highlight any group you identify as being a part of:

* Living with a disability/chronic condition
* Caring for someone with a disability
* Physically isolated or transport disadvantaged
* Culturally or linguistically diverse
* From a non-English speaking background

Do you identify as: Aboriginal | Torres Strait Islander | Both | Prefer not to state

Are you a: Consumer | Carer | Staff member of a health organisation

Age range: 16-24 25-29 30-39 40-49 50-59 60-69 70+

Please describe any support you need to take part in this activity *(examples include support person, hearing loop, dietary requirements)*

*Your responses to the following questions only need to be a brief sentence or two*

* Please tell us why you would like to host a kitchen table discussion in your local community
* **Please describe any connections you have to your community (e.g. networks, groups)**
* Please describe your interest in digital health