The Emergency Medicine Foundation

Have a voice in improving the way people are cared for in a medical emergency

Closing date: Close of business, Tuesday 31 March 2020

The Emergency Medicine Foundation is inviting a health consumer representative to influence and promote positive patient, family, consumer and community experience and outcomes for emergency care.

The Emergency Medicine Foundation

Welcome to the Emergency Medicine Foundation (EMF). We are a small but dynamic non-profit – you may like to view our website <https://emergencyfoundation.org.au/>

* The Emergency Medicine Foundation (EMF) funds innovative Australian research to improve patient care in a medical emergency.
* EMF is dedicated to translating research outcomes into real and practical benefits, which help save lives in medical emergencies.
* We support emergency health professionals – doctors, nurses, paramedics, retrieval staff and allied health professionals and work with hospitals, patients, government, NFP organisations and the wider community.
* Our research is delivering better and more effective health services to improve healthcare, health outcomes, save lives and money.

Role of the consumer

**This is an opportunity to:**

* To partner with a unique non-profit organisation to promote positive patient, family, consumer and community experience and outcomes from emergency care, through robust research and making change happen.
* Lead and engage with our Board and Executive to help shape the future of EMF.
* Be a guiding voice for an organisation that has limited consumer involvement and take it to a place where the consumer voice is pivotal, underpinning the work we do.
* As the first consumer representative with EMF, this role will shape the future of consumer partnering and EMF’s future. In many ways the role will be shaped by you, and may include attending meetings, providing advice on documents – such as strategies and research initiatives, and also representing the organisation.

Who is it for?

**The ideal candidate:**

* You don’t need to be research savvy, but you must be an experienced consumer representative.
* You will be confident working and communicating with healthcare professionals, board and executive members.
* You enjoy being part of a small, values driven, dynamic team.
* You will have the ability to think strategically and clearly articulate your feedback in person, by phone or online meetings.
* Strong consumer voice with a flexible approach that will help EMF shape its future.
* Consumers located in rural, regional and remote communities are very welcome and highly encouraged to apply (access to meetings will be supported by online video conferencing).

 Time and location

* An initial commitment of approximately one day per month in the first year, to be reviewed and possibly expanded.
* Much of this work will be via phone conversation and email and may be done from home or a distance.
* We particularly encourage applications from rural and remote areas.
* Board and Committee Meetings are generally held at our Brisbane (Milton) office, but we have a strong state-wide and national footprint so online video conferencing and telephone conference are always an option.

Remuneration and Support

**What we offer**

* Access to online video conferencing system to accommodate regular discussion and facilitate meetings across geographical locations and to meet other needs.
* Consumers will be remunerated for their time in line with [Health Consumers Queensland’s remuneration position statement](http://www.hcq.org.au/wp-content/uploads/2015/12/Consumer-Remuneration-Rates-Dec-2015.pdf).
* Parking and travel expenses will be covered. This may include airfares and hotel accommodation in accordance with our travel policies.
* Support is available (e.g. admin support, support for people with disability, support for a carer, interpreter, induction, regular check-in before and after meetings).

How to apply

**Please complete this consumer application form and return to****consumer@hcq.org.au**by close of business on Tuesday, 31 March 2020**.**

For assistance please contact Health Consumers Queensland via consumer@hcq.org.au or by phone on 07 3012 9090.

Any questions about the role or EMF, please contact

Ms Kellie Furey, Communications Manager

Phone number: 07 3720 5700

Email: kellie.furey@emfoundation.org.au

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Have a voice in improving the way people are cared for in a medical emergency

Full name:

Preferred phone number:

Email:

Postal address:

Postcode:

* By completing this application, I consent for my details to be added to the Health Consumers Queensland network database YES | NO
* I would like to receive email updates from Health Consumers Queensland YES | NO
* Are you happy for Health Consumers Queensland to share this form with EMF as part of the process for this application? YES | NO
* Would you like us to retain this application for future vacancies? *(Applications not retained are destroyed once the application process is complete.)* YES | NO

Please note that EMF welcomes people from all backgrounds and the information below is for Health Consumers Queensland.

Please highlight any group you identify as being a part of:

* Living with a disability/chronic condition
* Caring for someone with a disability
* Physically isolated or transport disadvantaged
* Culturally or linguistically diverse
* From a non-English speaking background
* LGBTIQ

Do you identify as: Aboriginal | Torres Strait Islander | Both | Prefer not to say

Are you a: Consumer | Carer

Age range: 16-24 25-29 30-39 40-49 50-59 60-69 70+

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Gender:** |  Male | Female | Intersex | Other | Prefer not to state |

Please describe any support you need to take part in this activity *(examples include support person, hearing loop, dietary requirements)*

*Your responses to the following questions only need to be a brief sentence or two*

* Please describe your experience as a health consumer representative.

*Tip: Past consumer representative positions that have similar requirements to the opportunity you’re expressing interest in. Give an indication of how long each position was for, and any relevant highlights.*

* **Please describe any connections you have to your community (e.g. networks, groups)***Tip: Think about how this relates to the role you’re applying for.*
* Please describe your governance and committee experience – note this does not need to be as a consumer representative.

*Tip: Past governance experience will be well regarded, such as with committees or boards. Give an indication of how long each position was for, and any relevant highlights.*

* Please describe your interest in improving the way people are cared for in a medical emergency

*Tip: Although this section usually requires the longest response, try to keep it concise. Things to consider focusing on here include:*

* + *any past lived experience that shows your understanding of the topic, or*
	+ *your understanding of the social/health/economic implications of the topic/condition, or*
	+ *Any systems change that you have identified that will improve care for health consumers, and possible strategies you could share to affect that change.*

Please provide contact details for a staff member from a health service or department (or similar) you are currently partnering with. We will advise if you are shortlisted before we contact your referee.

Full name:

Staff Role:

Organisation:

Phone number:

Email:

Applicant Role: