Consumer Representative Opportunity: Application for Statewide Services Advisory Committee Member

Closing date: 9am Tuesday 6 October, 2020

Queensland Department of Health

The Department of Health is providing one (1) health consumer representative the opportunity to participate in the Statewide Services Advisory Committee (SSAC) to help establish system-level performance oversight and monitoring of statewide and highly specialised services.

Statewide services are described as those where there is advantage in having a system-wide model of service delivery and the Department of Health commissions the service from one (or a limited number of) Hospital and Health Services (HHSs) on behalf of other HHSs in the state.

<https://www.health.qld.gov.au/>

Purpose

The SSAC has been established to provide recommendations to the System Management advisory Committee (SMC) on establishing system-level, performance oversight and monitoring of statewide and highly specialised services. The SSAC will address a range of issues to create safe, high quality, accessible and clinically sustainable statewide and highly specialised services.

In its role, the SSAC will make recommendations to SMC, and SMC may refer issues to the SSAC for advice on:

1. Establishing system performance monitoring (inclusive of clinical outcomes, equity of access and key performance indicators)
2. Establishing strategic governance arrangements to support the performance monitoring function
3. Deciding system manager governance to monitor the performance of non-clinical statewide services
4. Establishing a process to determine new statewide or highly specialised services
5. Approach to purchasing services for the 2021-22 service agreements and future service agreements.

Membership of the Committee will include:

* Deputy Director-General, Healthcare Purchasing and System Performance Division (Chair)
* Deputy Director General, Clinical Excellence Queensland
* Health Service Chief Executive Forum
* Queensland Clinical Senate representative
* Chair, Clinical Network Executive Committee
* Chief Executive, Health Consumers Queensland
* Acting Deputy Director-General and Chief Medical Officer Prevention Division, and Chief Clinical Information Officer
* Senior Director, Mental Health, Alcohol and Other Drugs Branch, Clinical Excellence Division
* Executive Director, Aeromedical Retrieval and Disaster Management
* Executive Director, Health Service Strategy and Planning Metro North HHS
* Director Strategy and Planning, Children’s Health Queensland
* Consumer representative.

The SSAC Terms of Reference are attached.

Role of the consumer

The role of the successful applicant will be to attend all SSAC meetings and to actively participate in all Steering Committee activities such as pre-meeting reading, discussions, provision of feedback and advice, including on out-of-session matters.

Who is it for?

This opportunity would suit a consumer or carer representative with at least 6 -12 months committee experience, either at the Hospital and Health Service, or Statewide level.

Time and location

The first meeting will be held on Wednesday 14 October 2020 and every month thereafter.

Meetings will be held at the Department of Health, 33 Charlotte St Brisbane with a Microsoft Teams facility available for participants to attend remotely.

Remuneration and Support

Consumers will be remunerated for their time in line with [Health Consumers Queensland’s remuneration position statement](http://www.hcq.org.au/wp-content/uploads/2015/12/Consumer-Remuneration-Rates-Dec-2015.pdf). Parking and travel expenses will be covered (Brisbane only) if participants are requested to attend in person.

How to apply

**Please complete this consumer application form and return to****consumer@hcq.org.au** **by 9.00am Tuesday 6 October.**

For assistance please contact Health Consumers Queensland via consumer@hcq.org.au or by phone on 07 3012 9090.

**Consumer Application Form**

**Statewide Services Advisory Committee Member**

Full name:

Preferred phone number:

Email:

Postal address:

Postcode:

* By completing this application, I consent for my details to be added to the Health Consumers Queensland network database YES | NO
* I would like to receive email updates from Health Consumers Queensland YES | NO
* Are you happy for Health Consumers Queensland to share this form with Queensland Health as part of the process for this application? YES | NO

Please highlight any group you identify as being a part of:

* Living with a disability/chronic condition
* Caring for someone with a disability
* Physically isolated or transport disadvantaged
* Culturally or linguistically diverse
* From a non-English speaking background
* LGBTIQ+

Do you identify as: Aboriginal | Torres Strait Islander | Both | Prefer not to state

Are you a: Consumer | Carer

Age range: 16-24 25-29 30-39 40-49 50-59 60-69 70+

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Gender:** |  Male | Female | Intersex | Other | Prefer not to state |

Please describe any support you need to take part in this activity *(examples include support person, hearing loop, dietary requirements)*

*Your responses to the following questions only need to be a brief sentence or two*

* Please describe your experience as a health consumer representative including committees, focus groups, surveys, governance roles, etc.

*Tip: Past consumer representative positions that have similar requirements to the opportunity you’re expressing interest in. Give an indication of how long each position was for, and any relevant highlights.*

* **Please describe any connections you have to your community (e.g. networks, groups)***Tip: Think about how this relates to the role you’re applying for.*
* Please describe your interest in joining the Statewide Services Advisory Committee? *Tip: Although this section usually requires the longest response, try to keep it concise. Things to consider focusing on here include:*
* *any past lived experience that shows your understanding of the topic, or*
* *your understanding of the social/health/economic implications of the topic/condition, or*
* *Any systems change that you have identified that will improve care for health consumers, and possible strategies you could share to affect that change.*
* Please provide contact details for a staff member from a health service or department you are currently partnering with. (we will advise if you are shortlisted before we contact your referee).

Full name:

Staff Role:

Partnering Activity (e.g. Committee Chair):

Organisation:

Phone number:

Email:

Applicant Role: