Application for Consumer Representatives
Amplifying Aboriginal and Torres Strait Islander health consumer voices project

Closing date: 5pm, Friday 26 February 2021

The Project

**Health Consumers Queensland would like to invite Aboriginal and/or Torres Strait Islander health consumer representatives from across Queensland to join a project that amplifies your voices.**

By being involved you will get toprovide direct feedback about COVID-19 vaccinations roll out in community and the information/communication about this. You will also have a say on broader policy design to inform the development of a best practice model for engaging First Nations health consumers on a state-wide level. There are a range of ways in which you can participate, and you can apply for as many or few as suits you.

Purpose

* Listen to and learn from Aboriginal and Torres Strait Islander consumers about the roll-out of the COVID-19 vaccinations across the state. Use this information to share with health services to inform and shape the on-going vaccinations roll-out and the communications about this.
* Strengthen the network of Aboriginal and Torres Strait Islander consumers involved across the state, to share information, learning and experiences. The aim will be to reduce the current barriers to engagement, collaboration and to improve the integration of healthcare and the experiences of receiving care.
* Create and implement supportive mechanisms so Aboriginal and Torres Strait Islander consumers are more involved in Queensland Health decision-making at all levels – local, network and state levels, using the COVID-19 vaccinations rollout campaign as a working example.
* Grow the number of Aboriginal and Torres Strait Islander people involved in health care decision making at all levels – local, network and state.

Role of the consumer

Participating consumers will have the option to choose how they would like to contribute to this project. These options include:

* Join a group of Aboriginal and Torres Strait Islander health consumers who are invited to take part in all sorts of consultations relating to COVID-19 vaccinations. When you join this group, you will receive different opportunities to be involved in COVID-19 vaccination consultations and discussions (and you choose the ones you would like to participate in). For example chances to:

- Provide feedback and advice on COVID-19 communications materials within allocated timeframes

- Give your ideas and to provide feedback on COVID-19 policies, procedures and reports within the allocated timeframes

- Participate in consultations on specific issues vaccine-related issues from time to time.

* Host kitchen tables discussions about COVID-19 vaccinations engagement
* Participate in kitchen table discussions about COVID-19 vaccinations engagement
* Join a Reference Group for this project that will meet 2-3 times between now and project completion, 30 June 2021.

Who is it for?

This opportunity would suit a consumer or carer representative who:

* Identifies as Aboriginal and/or Torres Strait Islander
* Has been engaged in a health service during the COVID-19 pandemic (last 12 months)
* Would like to be involved in COVID-19 vaccination discussions and consultations
* Is passionate about improving the way that Aboriginal and Torres Strait Islander people are involved in the design and evaluation of health services provided to them

Remuneration and Support

Consumers will be remunerated for their time in line with [Health Consumers Queensland’s remuneration position statement](http://www.hcq.org.au/wp-content/uploads/2015/12/Consumer-Remuneration-Rates-Dec-2015.pdf). For example, for a one-off review of information a consumer would be paid $40/hour.

How to apply

**Please complete this online** [**consumer application form**](https://forms.office.com/Pages/ResponsePage.aspx?id=AzIBLWsEzUaykAfhE64hF2qpe5fpfDBFkWeRrQ3cXhlUNUxRVDJSQUtFSEJIVjY4RFpKVTM5QzFWMCQlQCN0PWcu) **by 5pm, Friday 26 February 2021.**

For assistance please contact Health Consumers Queensland via consumer@hcq.org.au or by phone on 07 3012 9090.