Application for consumers and carers to join the Statewide Ryan’s Rule Committee

Closing date: 9am, Monday, 15th March 2021

Queensland Department of Health

**The Department of Health are providing consumer and carers representatives an opportunity to join the Statewide Ryan’s Rule Committee to make improvements to the statewide Ryan’s Rule Program from a consumer and carer perspective.**

What is Ryan’s Rule?

Ryan's Rule is a three-step process to support patients of any age, their families and carers, to raise concerns if a patient’s health condition is getting worse or not improving as well as expected. Ryan’s Rule applies to all patients admitted to any Queensland Health public hospital—including the emergency department—and in some Hospital in the Home (HITH) services.

For more information <https://clinicalexcellence.qld.gov.au/priority-areas/safety-and-quality/ryans-rule>

Ryan’s Rule helps hospital and health services to meet the second edition of the National Safety and Quality Health Service Standards, Recognising and Responding to Acute Deterioration Standard by providing the following:

* 8.2 monitoring, implementing and reporting on recognition and response systems
* 8.6 e) escalating care - worry or concern in members of the workforce, patients, carers and families about acute deterioration
* 8.7 requires that health service organisations have a process for patients, carers or families to directly escalate care

Purpose

The Statewide Ryan’s Rule Committee acts a forum and decision-making body for to support and maintain all aspects of the statewide Ryan’s Rule Program. The program includes 170 individual public facilities around Queensland. The Committee membership consists of local service Ryan’s Rule coordinators and on occasions Executives will also attend.

The primary function of the committee are to:

* Discuss issues and provide strategic advice from a statewide perspective
* Ensure safety and quality of the program
* Improve the usage of the Ryan’s Rule Program across various population groups
* Review and provide feedback on communication and media
* Understand gaps or pressure points of the Program to target improvements

Membership

The Committee shall be chaired by the Ryan’s Rule Program Manager, Patient Safety and Quality Improvement Service, Clinical Excellence Queensland, Department of Health (or delegate). Membership includes: Patient Safety Specialists from the Department of Health; Hospital and Health Service clinicians, Hospital and Health Service Clinical Governance representatives, a representative from the Office of the state Coroner, Consumer Representative, Indigenous Liaison officers, Communication Branch representative.

Role of the consumer

The role of the successful consumers and carers will be to attend all Ryan’s Rule Committee meetings (either in person or virtually as appropriate) and to actively participate in all activities such as pre-meeting reading, discussions, provision of feedback and advice, including on out-of-session matters.

Consumers and carers will provide input from the consumer perspective in all decision-making processes.

Who is it for?

This opportunity would suit a consumer or carer representative with at least 6 -12 months committee experience, either at the Hospital and Health Service, or Statewide level.

The successful consumers and carers will be joined by a consumer representative on the Committee who has been a member since the committee has formed.

We are particularly interested in consumer and carer representatives who have a lived experience of accessing maternity services, mental health service and caring for someone who has accessed pediatric services.

Time and location

The next meeting will be held in late March for two hours, there are only around three meetings per year.

Meetings will be held in person at the Department of Health, Brisbane, if consumers were local and available to attend face to face. Video Conferencing via Microsoft Teams will be available for participants to attend remotely, particularly those who are from outside of South East Queensland.

Remuneration and Support

Consumers and carers will be remunerated for their time in line with [Health Consumers Queensland’s remuneration position statement.](https://www.hcq.org.au/wp-content/uploads/2015/12/Consumer-Remuneration-Rates-Dec-2015.pdf) Parking and travel expenses will be covered (Brisbane only) if participants are requested to attend in person.

$187 per meeting 4 hours and under which covers pre-reading and travel time.

How to apply

**Please complete this consumer application form and return to**[**consumer@hcq.org.au**](mailto:consumer@hcq.org.au)by 9am, Monday, 15th March 2021. For assistance please contact Health Consumers Queensland via [consumer@hcq.org.au](mailto:consumer@hcq.org.au) or by phone on 07 3012 9090.

**Consumer Application Form**

**Consumers and carers to join the Statewide Ryan’s Rule Committee**

Full name:

Preferred phone number:

Email:

Postal address:

Postcode:

* By completing this application, I consent for my details to be added to the Health Consumers Queensland network database YES | NO
* I would like to receive email updates from Health Consumers Queensland YES | NO
* Are you happy for Health Consumers Queensland to share this form with Queensland Health as part of the process for this application? YES | NO

Please highlight any group you identify as being a part of:

* Have you, a family member or a friend used Ryan’s Rule
* Are you a health consumer who has used either maternity health or mental health or paediatric health in the Queensland public health system
* Living with a disability/chronic condition
* Caring for someone with a disability
* Physically isolated or transport disadvantaged
* Culturally or linguistically diverse
* From a non-English speaking background
* LGBTIQ+

Do you identify as: Aboriginal | Torres Strait Islander | Both | Prefer not to state

Are you a: Consumer | Carer

Age range: 16-24 25-29 30-39 40-49 50-59 60-69 70+

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Gender:** |  Male | Female | Intersex | Other | Prefer not to state |

Please describe any support you need to take part in this activity *(examples include support person, hearing loop, dietary requirements)*

*Your responses to the following questions only need to be a brief sentence or two*

* Please describe your experience as a health consumer representative including committees, focus groups, surveys, governance roles, etc.

*Tip: Past consumer representative positions that have similar requirements to the opportunity you’re expressing interest in. Give an indication of how long each position was for, and any relevant highlights.*

* **Please describe any connections you have to your community (e.g. networks, groups)***Tip: Think about how this relates to the role you’re applying for.*
* Please describe your interest in this topic and why you would like to join the Statewide Ryan’s Rule Committee? *Tip: Although this section usually requires the longest response, try to keep it concise. Things to consider focusing on here include:*
* *any past lived experience that shows your understanding of the topic, or*
* *your understanding of the social/health/economic implications of the topic/condition, or*
* *Any systems change that you have identified that will improve care for health consumers, and possible strategies you could share to affect that change.*

*Referee Section*

* Please provide contact details for a staff member from a health service or department you are currently partnering with. (we will advise if you are shortlisted before we contact your referee).

Full name:

Staff Role:

Partnering Activity (eg. Committee Chair):

Organisation:

Phone number:

Email:

Applicant Role: