Application for consumer representatives:

Telehealth Sub-Committee

Closing date: Monday 12 April 2021

Queensland Department of Health

**The Telehealth Support Unit is seeking active membership from two (2) health consumer representatives on the newly formed Telehealth Sub-Committee (TSC).**

The TSC is a part of Queensland Health’s Telehealth Governance Framework and is sponsored by the Telehealth Support Unit (TSU), a team within the Healthcare Improvement Unit, Clinical Excellence Queensland, that focuses on improving Queenslanders’ access to health care through the use of technology.

Purpose

The purpose of the TSC is to provide expertise and advice to the Patient Safety and Quality Improvement Advisory Committee (PSQAC) in relation to the governance of the statewide telehealth program to improve and maintain the quality and timeliness of care provided across the clinical setting.

Role of the consumer

The role of the successful applicants will be to attend all TSC meetings and to actively participate in all related activities, such as pre-meeting reading, discussions, provision of feedback and advice. In this capacity, Health Consumers will join with subject matter experts from across the state, and will be invited to share the consumer experience as active participants and contribute to recommendations to Clinical Excellence Queensland’s Patient Safety and Quality Improvement Advisory Committee.

Who is it for?

This opportunity would suit a consumer or carer representative:

* With at least 6 months’ committee experience, either at the Hospital and Health Service, or Statewide level.
* With an interest in the delivery of health care via technology.
* Who has accessed or cared for someone who has received virtual care or telehealth.
* Who has been offered telehealth but not yet accessed it.

We welcome people living in rural and remote areas across Queensland and Aboriginal and Torres Strait Islander consumer representatives to apply.

Time and location

The TSC will meet every two months. It is anticipated the first meeting of the TSC will be held in the early May 2021, with the final date to be confirmed based on member availability.

Meetings will be held via videoconference – details of which will be sent to the participants a minimum of one week prior to each event.

Remuneration and Support

Consumers will be remunerated for their time in line with [Health Consumers Queensland’s remuneration position statement](http://www.hcq.org.au/wp-content/uploads/2015/12/Consumer-Remuneration-Rates-Dec-2015.pdf). Parking and travel expenses will be covered.

How to apply

**Please complete this consumer application form and return to**[**consumer@hcq.org.au**](mailto:consumer@hcq.org.au)by 9am Monday 12 May 2021

For assistance please contact Health Consumers Queensland via [consumer@hcq.org.au](mailto:consumer@hcq.org.au) or by phone on 07 3012 9090.

**Consumer Application Form**

**Telehealth Sub-Committee**

Full name:

Preferred phone number:

Email:

Postal address:

Postcode:

* By completing this application, I consent for my details to be added to the Health Consumers Queensland network database YES | NO
* I would like to receive email updates from Health Consumers Queensland YES | NO
* Are you happy for Health Consumers Queensland to share this form with Queensland Health as part of the process for this application? YES | NO

Please highlight any group you identify as being a part of:

* Accessed or cared for someone who has received virtual care or telehealth
* Been offered telehealth but not yet accessed it
* Living with a disability/chronic condition
* Caring for someone with a disability
* Physically isolated or transport disadvantaged
* Culturally or linguistically diverse
* From a non-English speaking background
* LGBTIQ+

Do you identify as: Aboriginal | Torres Strait Islander | Both | Prefer not to state

Are you a: Consumer | Carer

Age range: 16-24 25-29 30-39 40-49 50-59 60-69 70+

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| --- | --- | --- | --- | --- | --- |
| **Gender:** |  Male | Female | Intersex | Other | Prefer not to state |

Please describe any support you need to take part in this activity *(examples include support person, hearing loop, dietary requirements)*

*Your responses to the following questions only need to be a brief sentence or two*

1. Please describe your experience as a health consumer representative including committees, focus groups, surveys, governance roles, etc.

*Tip: Past consumer representative positions that have similar requirements to the opportunity you’re expressing interest in. Give an indication of how long each position was for, and any relevant highlights.*

1. **Please describe any connections you have to your community (e.g. networks, groups)***Tip: Think about how this relates to the role you’re applying for.*
2. **Please describe your interest in the delivery of health care via technology and joining the Telehealth Sub-Committee?** *Tip: Things to consider focusing on here include:* *any past lived experience that shows your understanding of the topic, or* *your understanding of the social/health/economic implications of the topic/condition.*