Low Value Care Workshop: Have your Say

Choosing Better Care Together Project

Closing date: 5pm, Monday 19th April 2021

**Evidn in partnership with Queensland Health are providing up to (20) twenty consumers and carers an opportunity to have your say in a low value care workshop to help guide the development of recommendations to Queensland Health that will inform future initiatives aimed at reducing low value care.**

**The opportunity would suit a range of consumers and carers, including those that have experience in the clinical specialties of gastroenterology and cancer care.**

Evidn (in partnership with Queensland Health)

Improving the quality of healthcare is a priority for the Queensland Government. An important aspect to improving the overall quality of care, is to reduce ‘Low Value Care’.

Queensland Health has partnered with behavioural science company, Evidn, to conduct this work and develop recommendations for improving the quality-of-care patients receive. Many of the factors that potentially influence the provision of low value care are behavioural and or attitudinal (e.g., biases and/or skills of clinicians to communicate). This project seeks to understand why low value care occurs and what can be done to address it from a behavioural science perspective.

This project is being conducted as part of the Effective Change Through Behavioural Science project, which is embedded within the broader Choosing Better Care Together program.

What is low value care?

The issue of value in health care, defined as care that provides little or no net benefit (low benefit care) in specific clinical scenarios, is a topic of discussions worldwide. Despite growing evidence that some diagnostics and treatments are unnecessary and add no benefit, low benefit care continues to be provided to patients. Low value care might arise in any situation where a consumer feels that their procedure, test, treatment, or general experience in the hospital setting was unnecessary, harmful, or did not appear to add any additional benefit to their health outcomes.

Purpose

The purpose of this opportunity is to bring a diverse group of consumers and carers together to share their lived experience in the context of low value care and provide their perspective on what can be done to improve the value of care delivered in Queensland.

Role of the consumer

Consumers will be asked to share their lived experience in the context of low value care and help guide the development of recommendations for trialing across the gastroenterology and cancer care specialties at the Royal Brisbane and Princess Alexandra hospitals.

Who is it for?

This opportunity is open to all consumers and carers across the state. We would like to see a diverse mix of consumers to input into this discussion which include differences in age, gender, locations across Queensland, Aboriginal and Torres Strait Islander people, Culturally and Linguistically Diverse consumers, people living with disability and people with a lived or living experience of mental health.

We are particularly interested in hearing from consumers who have experience in the clinical specialties of gastroenterology and/or cancer care.

Time and location

This opportunity is for consumers to attend a once off workshop that will run for 1 hour. Four separate groups will be conducted, each will include 4-5 consumers and carers with differing experiences. All sessions will be held via video conference Microsoft Teams and will take place on the 22nd and 23rd April 2021.

Remuneration and Support

Consumers will be remunerated for their time in line with [Health Consumers Queensland’s remuneration position statement](http://www.hcq.org.au/wp-content/uploads/2015/12/Consumer-Remuneration-Rates-Dec-2015.pdf).

$40 per hour including preparation time in the form of a gift card.

How to apply

**Please complete this consumer application form and return to**[**consumer@hcq.org.au**](mailto:consumer@hcq.org.au)by 5pm, Monday 19th April 2021.

For assistance please contact Health Consumers Queensland via [consumer@hcq.org.au](mailto:consumer@hcq.org.au) or by phone on 07 3012 9090.

**Consumer Application Form**

**Low Value Care Workshop: Have your Say**

**Choosing Better Care Together Project**

Full name:

Preferred phone number:

Email:

Please enter postal address for gift cards:

Postcode:

* By completing this application, I consent for my details to be added to the Health Consumers Queensland network database YES | NO
* I would like to receive email updates from Health Consumers Queensland YES | NO
* Are you happy for Health Consumers Queensland to share this form with Queensland Health as part of the process for this application? YES | NO

Please highlight any group you identify as being a part of:

* experience in the clinical specialties of gastroenterology and/or cancer care.
* Living with a disability
* Living with a chronic condition
* Caring for someone with a disability
* Physically isolated or transport disadvantaged
* Culturally or linguistically diverse
* From a non-English speaking background
* LGBTIQ+

Do you identify as: Aboriginal | Torres Strait Islander | Both | Prefer not to state

Are you a: Consumer | Carer

Age range: 16-24 25-29 30-39 40-49 50-59 60-69 70+

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Gender:** |  Male | Female | Intersex | Other | Prefer not to state |

Please describe any support you need to take part in this activity *(examples include support person, hearing loop, dietary requirements)*

*Your responses to the following questions only need to be a brief sentence or two*

1. Please describe your interest in low value care?

2. Please describe any connections you have to your community (e.g. networks, groups you can tap into of other people’s experiences to add to the discussion *Tip: Think about how this relates to the role you’re applying for.*