Queensland Clinical Network Executive

Consumer Member

Closing date: 6 October 2021.

Clinical Excellence Queensland

**The Queensland Clinical Networks’ Executive (QCNE) is seeking a consumer representative to be part of the team. The QCNE role is to be strategically involved in healthcare innovation and initiatives to improve healthcare service delivery and patient outcomes.**

Clinical Excellence Queensland (CEQ) partners with health services, clinicians and consumers to drive measurable improvements in patient care through its continual pursuit of excellence. CEQ does this by:

• identifying, monitoring and promoting improvements in the quality of health services delivered by service providers and supporting and

• facilitating the dissemination of best-practice clinical standards and processes that achieve better outcomes for our patients. <https://clinicalexcellence.qld.gov.au/about-us>

CEQ is the conduit for the Clinical Senate and Clinical Networks to engage with the Department of Health and Hospital and Health Services. The Clinical Networks are one of the principal vehicles used to engage front-line clinicians, consumers and leaders from across the health system in Queensland to develop, drive and implement clinical quality standards, ensure statewide equity and plan for sustainable improvements in healthcare. <https://clinicalexcellence.qld.gov.au/priority-areas/clinician-engagement/statewide-clinical-networks>

Purpose

The QCNE is a small executive team of clinical network chairs. They have been convened to provide a visible leadership structure for clinical networks enabling effective and efficient engagement with stakeholders from across the health system.

The QCNE is a valuable resource to provide strategic advice on high-level decision making and invites consultation with and / or representation on key Queensland Health and Hospital and Health Service strategic committees. <https://clinicalexcellence.qld.gov.au/priority-areas/clinician-engagement/queensland-clinical-networks-executive>

Membership is comprised of:

• Chair of network chairs

• Seven network chairs

• Chair of the Queensland Clinical Senate

• A consumer representative

• Health Consumers Queensland representative

The Terms of Reference are attached (not including the appendices). These documents are currently being reviewed.

Role of the consumer

1. Actively participate in QCNE discussions.

2. Confidently advocate on behalf of people they will be asked to represent.

3. Bring a consumer / carer perspective to all discussion and decision-making.

4. Possess a good understanding of matters that affect people receiving health services.

5. Have well developed interpersonal skills including the ability to work as part of a team and maintain good working relationships with team members and other stakeholders.

Who is it for?

**This opportunity would suit a consumer or carer representative with:**

**• at least six months experience sitting on an executive committee of a Statewide Clinical Network**

• an excellent track record of working with multi-disciplinary clinical teams

• a good understanding of the future of healthcare from a consumer or carer perspective

• well developed written and communication skills

• demonstrated innovative and creative approaches to address complex organisational issues using a quality improvement framework.

• the ability to use high level of negation and conflict management skills

Time and location

The QCNE currently meet on the first and third Tuesday of each month, from 7.30 to 8.30am via MS Teams.

Remuneration and Support

Consumers will be remunerated for their time in line with [Health Consumers Queensland’s remuneration position statement](http://www.hcq.org.au/wp-content/uploads/2015/12/Consumer-Remuneration-Rates-Dec-2015.pdf).

Therefore, they will be reimbursed for their time at the QCNE meeting as per details below:

• $187 for meetings 4 hours and under (including pre-reading and travel time)

• $374 per meeting over 4 hours (including pre-reading and travel time).

How to apply

**Please complete the following consumer application form and return to**[**consumer@hcq.org.au**](mailto:consumer@hcq.org.au) **by 6 October 2021.**

For assistance please contact Health Consumers Queensland via [consumer@hcq.org.au](mailto:consumer@hcq.org.au) or by phone on 07 3012 9090.

**Consumer Application Form**

**Queensland Clinical Network Executive**

**Consumer Member**

Full name:

Preferred phone number:

Email:

Postal address:

Postcode:

* By completing this application, I consent for my details to be added to the Health Consumers Queensland network database YES | NO
* I would like to receive email updates from Health Consumers Queensland YES | NO
* Are you happy for Health Consumers Queensland to share this form with Queensland Health as part of the process for this application? YES | NO

Please highlight any group you identify as being a part of:

* Living with a disability/chronic condition
* Caring for someone with a disability
* Physically isolated or transport disadvantaged
* Culturally or linguistically diverse community
* From a non-English speaking background
* LGBTIQ+

Do you identify as: Aboriginal | Torres Strait Islander | Both | Prefer not to state

Are you a: Consumer | Carer

Age range: 16-24 25-29 30-39 40-49 50-59 60-69 70+

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Gender:** |  Male | Female | Intersex | Other | Prefer not to state |

Please describe any support you need to take part in this activity *(examples include support person, hearing loop, dietary requirements)*

*Your responses to the following questions only need to be a brief sentence or two*

* Please describe your experience as a health consumer representative including committees, focus groups, surveys, governance roles, etc.

*Tip: Past consumer representative positions that have similar requirements to the opportunity you’re expressing interest in. Give an indication of how long each position was for, and any relevant highlights.*

* **Please describe any connections you have to your community (e.g. networks, groups)***Tip: Think about how this relates to the role you’re applying for.*
* Please describe your interest in this topic *Tip: Although this section usually requires the longest response, try to keep it concise. Things to consider focusing on here include:*
* *any past lived experience that shows your understanding of the topic, or*
* *your understanding of the social/health/economic implications of the topic/condition, or*
* *Any systems change that you have identified that will improve care for health consumers, and possible strategies you could share to affect that change.*

*Referee*

* Please provide contact details for a staff member from a health service or department you are currently partnering with or have partnered with recently. (we will advise if you are shortlisted before we contact your referee).

Referee’s full name:

Referee’s position title:

Partnering activity you worked with your referee on (eg Committee)

What was your consumer role in the partnering activity?

Organisation:

Phone number:

Email: