Queensland Health - Statewide General Medicine Clinical Network

Application for consumer representatives to join Steering Committee

Closing date: 5pm Thursday 18 November 2021

Clinical Excellence Queensland

**The Statewide General Medicine Clinical Network, a part of the Queensland Clinical Network invites two (2) consumer representatives to join the Steering Committee within Clinical Excellence Queensland.**

The Statewide General Medicine Clinical Network Steering Committee is a multidisciplinary group working on a collegiate basis to provide leadership and strategic planning for general medicine service development in Queensland. The steering committee comprises 6 general physicians, 7 nursing representatives, 5 allied health members, 1 general practitioner, 2 consumer representatives, and 1 network coordinator.

**What is General Medicine**

General medicine services are those provided by specialist general physicians, and their associated multidisciplinary teams, who provide care to patients presenting to hospital with a variety of acute illnesses affecting different organ systems, and who specialize in the treatment of patients suffering multiple medical conditions, including both acute and chronic disease.

Currently the Network are updating guidelines for acute medical assessment and planning units, reducing low benefit care, formalizing admission criteria for general medicine services, promoting integrated care, and normalizing advance care planning within routine care.

Purpose

**The purpose of the Statewide General Medicine Clinical Network is to:**

* Provide expertise, direction and advice to healthcare administrators and planners, the Department of Health and to Government on how to optimize general medicine specialist care to improve health outcomes and patient experience while considering both statewide and local issues.
* Provide leadership in guidance to key clinical streams and their advisory groups related to general medicine services.
* Participate in the planning, coordinating, service improvement activities and the sharing of evidence based best practice in the field of general medicine to improve patient health outcomes.
* Develop and endorse work plan(s) of activities and associated timeframes for the steering committee and associated working groups.
* Provide expert advice and feedback on current and emerging general medicine issues (e.g. planning, priority areas, service improvement activities, equity issues and workforce requirements, considering both statewide and local issues).

Role of the consumer

**The role of the consumers on the Statewide General Medicine Clinical Network is to:**

* Actively participate in steering committee discussions
* Confidently advocate on behalf of health consumers and carers
* Bring a consumer/ carer perspective to all discussions and decision-making.
* Possess a good understanding of matters that affect people receiving general medical care and community care services.
* Have well developed interpersonal skills including the ability to work as part of a team and maintain good working relationships with team members and other stakeholders.

Who is it for?

This opportunity would suit a consumer or carer representative:

* With at least 12 + months experience sitting on a committee at the Hospital and Health Service, or Statewide level
* Has an understanding of the Queensland Health system and experiencing providing consumer feedback
* With a high level of literacy (including reading, writing and communication)
* Who can build effective relationships with clinicians from around the state
* Has a good understanding of the future of healthcare from a consumer or carer perspective
* Who can demonstrate innovative and creative approaches to address complex organisational issues using a quality improvement framework
* Who can help others to understand their shared goals and their points of difference in a respectful way

Time and location

Meetings are scheduled every second Tuesday of the month from 2:30 – 4:00pm via Microsoft Teams and COVID-19 permitting may be held face to face at 15 Butterfield Street, Herston. This is directly across from the main entrance to the Royal Brisbane and Women’s Hospital, very close to the RBWH bus station, and about 10 -15 minutes’ walk from the Bowen Hills train station. Car parking can be arranged.

Remuneration and Support

The successful consumer/or carer will be reimbursed for their time at the meeting as per details below:

• $187 for meetings 4 hours and under (including pre-reading and travel time)

• $374 per meeting over 4 hours (including pre-reading and travel time)

The consumer / or carer will also be reimbursed for any travel or parking expense with an original receipt and tax invoice raised if attending in person.

For consumers based outside of Brisbane (30km radius outside of Brisbane CBD) in regional, rural or remote locations, Videoconferencing and Teleconferencing facilities will be available.

How to apply

**Please complete this consumer application form and return to**[**consumer@hcq.org.au**](mailto:consumer@hcq.org.au)by Thursday 18 November COB.

For assistance please contact Health Consumers Queensland via [consumer@hcq.org.au](mailto:consumer@hcq.org.au) or by phone on 07 3012 9090.

**Consumer Application Form**

**Statewide General Medicine Clinical Network Steering Committee**

Full name:

Preferred phone number:

Email:

Postal address:

Postcode:

* By completing this application, I consent for my details to be added to the Health Consumers Queensland network database YES | NO
* I would like to receive email updates from Health Consumers Queensland YES | NO
* Are you happy for Health Consumers Queensland to share this form with Queensland Health as part of the process for this application? YES | NO
* Would you like us to retain this application for future vacancies? *(Applications not retained are destroyed once the application process is complete.)* YES | NO

Please highlight any group you identify as being a part of:

* Living with a disability/chronic condition
* Caring for someone with a disability
* Physically isolated or transport disadvantaged
* Culturally or linguistically diverse
* From a non-English speaking background

Do you identify as: Aboriginal | Torres Strait Islander | Both | Prefer not to state

Are you a: Consumer | Carer

Age range: 16-24 25-29 30-39 40-49 50-59 60-69 70+

Please describe any support you need to take part in this activity *(examples include support person, hearing loop)*

*Your responses to the following questions only need to be a brief sentence or two*

1. Please describe your previous, current and ongoing experience as a health consumer representative sitting on statewide or local committees you’ve been involved in and any achievements/wins you made?

**2. Please describe any connections you have to your community, particularly those connections that give you insights into the needs/wishes of people in need of General Medicine Care (e.g. networks, groups)**

3. In your opinion, what matters most to current and or potential health consumers when receiving general medicine care and community care services?

4. Please describe your interest in General Medicine?

*Tip: Although this section usually requires the longest response, try to keep it concise. Things to consider focusing on here include:*

* *any past lived experience that shows your understanding of the topic, or*
* *your understanding of the social/health/economic implications of the topic/condition, or*
* *Any systems change that you have identified that will improve care for health consumers, and possible strategies you could share to affect that change.*
* Please provide contact details for a staff member from a Hospital and Health service or Department of Health, or other health organisation you are currently partnering with. (We will advise you before we contact your referee).

Full name:

Staff Role:

Partnering Activity (eg. Committee Chair):

Organisation:

Phone number:

Email:

Applicant Role: