Queensland Health Tier 3 consumer representative:

Healthcare Safety and Quality Indicator Subcommittee

Closing date: 5pm Monday 15 November 2021

Queensland Department of Health

[Clinical Excellence Queensland](https://clinicalexcellence.qld.gov.au/about-us) is seeking one consumer representative to be actively engaged in the established Healthcare Safety and Quality Indicator Subcommittee (HSQISC) that provides strategic advice to the Tier 2 - Patient Safety and Quality Advisory Committee (PSQAC).

The HSQISC Sub-Committee is a Tier 3 committee that will contribute to the Patient Safety and Quality Advisory Committee’s (PSQAC) purpose of providing a system level forum for design and announcement of systems for accessing and continually improving the safety and quality of care to patients and families.

**The primary functions of the HSQISC are to:**

* Define key system domains, measures and indicators of healthcare safety and quality with a focus on outcomes that matter to patients and their families as well as providers
* Recommend systems for reporting of these indicators to relevant stakeholders (including other Tier 2 committees).

**Safety and Quality**

Clinical Excellence Queensland are responsible for monitoring and supporting Hospital and Health Services (HHSs) to minimise patient harm, reduce unwarranted variations in health care and to achieve high-quality patient-centred care.

We also partner with consumers, clinicians, managers and executive to support HHS leadership teams to create or improve their patient safety and quality culture.

**What are the Queensland Health Tier 2 and Tier 3 Advisory Committees?**

The nine Queensland Health System Governance Tier 2 Advisory Committees, known as Tier 2 Advisory Committees, will help improve alliances between the Department of Health, Hospital and Health Services (where care is delivered), and the Queensland Ambulance Service. They report into the Queensland Health Executive Leadership Team with a connection to the Queensland Health Leadership Advisory Board; these two groups are chaired by the Director-General of Health. The five Tier 3 Advisory Committees will help inform and feed into the Tier 2 Committees. This new systematised representation underlines Queensland Health’s commitment to and recognition of the value of consumer partnerships to the system and health outcomes for all Queenslanders.

Purpose

**Healthcare Safety and Quality Indicator Sub-Committee (HSQISC)**

This HSIQSC will provide advice and guidance to the PSQAC in defining key system domains, measures and indicators of healthcare safety and quality and recommend systems for reporting of these indicators to relevant stakeholders.

Membership

The Sub-Committee will include consumer representatives and additionally include relevant clinicians and department of health staff. The Subcommittee will be chaired by the Executive Director, Patient Safety and Quality Improvement Service.

Please find full list of membership through the [**HSQISC Terms of Reference**](https://www.hcq.org.au/wp-content/uploads/2021/11/3a_Healthcare_SQ-Indicator_Subcommittee_TOR_v0.2.docx)**.**

Role of the consumer

The role of the successful consumers will be to attend all Sub-Committee meetings (either in person or virtually as appropriate) and to actively participate in all Sub-Committee activities such as pre-meeting reading, discussions, provision of feedback and advice, including on out-of-session matters.

Who is it for?

This opportunity would suit a consumer or carer representative with at least 12 months’ committee experience, either at the Statewide or Hospital and Health Service level.

Whilst not essential, preference will be given to consumers with experience in the topic area of measures and indicators of healthcare safety and quality.

Time and location

The Sub-Committee will meet once every 2-3 weeks via Microsoft Teams for approximately 1-2 hours.

Remuneration and Support

Consumers will be remunerated for their time in line with [Health Consumers Queensland’s remuneration position statement](http://www.hcq.org.au/wp-content/uploads/2015/12/Consumer-Remuneration-Rates-Dec-2015.pdf). Parking and travel expenses will be covered if physical attendance at a meeting is required by all members.

The successful applicants will be provided an induction and be supported by the committee secretariat.

How to apply

**Please complete this consumer application form and return to**[**consumer@hcq.org.au**](mailto:consumer@hcq.org.au) **by 5pm Monday 15 November 2021.**

For assistance please contact Health Consumers Queensland via [consumer@hcq.org.au](mailto:consumer@hcq.org.au) or by phone on 07 3012 9090.

**Consumer Application Form**

**Patient Safety and Quality Advisory Committee Indicator Sub-Committee**

Full name:

Preferred phone number:

Email:

Postal address:

Postcode:

* By completing this application, I consent for my details to be added to the Health Consumers Queensland network database YES | NO
* I would like to receive email updates from Health Consumers Queensland YES | NO
* Are you happy for Health Consumers Queensland to share this form with Queensland Health as part of the process for this application? YES | NO

Please highlight any group you identify as being a part of:

* Living with a disability/chronic condition
* Caring for someone with a disability
* Physically isolated or transport disadvantaged
* Culturally or linguistically diverse
* From a non-English speaking background
* LGBTIQ+

Do you identify as: Aboriginal | Torres Strait Islander | Both | Prefer not to state

Are you a: Consumer | Carer

Age range: 16-24 25-29 30-39 40-49 50-59 60-69 70+

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Gender:** |  Male | Female | Intersex | Other | Prefer not to state |

Please describe any support you need to take part in this activity *(examples include support person, hearing loop, dietary requirements)*

*Your responses to the following questions only need to be a brief sentence or two*

1. Please describe your experience as a health consumer representative including committees, focus groups, surveys, governance roles, etc.

*Tip: Past consumer representative positions that have similar requirements to the opportunity you’re expressing interest in. Give an indication of how long each position was for, and any relevant highlights.*

1. **Please describe any connections you have to your community (e.g. networks, groups)***Tip: Think about how this relates to the role you’re applying for.*
2. a) From a consumer or carer perspective, please describe your interest in being a part of the Healthcare Safety and Quality Indicator Sub-Committee (HSQISC)?
3. From the consumer or carer perspective, what do you see are the key indicators of healthcare safety and quality that need to be addressed or improved? (1-2 points max)

* Please provide contact details for a staff member from a health service or department you are currently partnering with. (we will advise if you are shortlisted before we contact your referee).

Full name:

Staff Role:

Partnering Activity (eg. Committee Chair):

Organisation:

Phone number:

Email:

Applicant Role: