Lived Experience Representative for Crisis System Reform Project

Mental Health Alcohol and Other Drugs Branch

Closing date: 9am, Monday 7 March 2022

Mental Health Alcohol and Other Drugs Branch, Queensland Department of Health

**The Department of Health is seeking one (1) consumer and/or carer representative, with a lived experience of mental distress and suicidality, to participate in the Implementation Advisory Group and consultation groups to assist and inform the Crisis System Reform project. *(The successful consumer will join the committee with another consumer representative)***

The Department of Health is committed to engagement and participation of lived experience representatives as part of Government investment in suicide prevention initiatives (see the media statement: <http://statements.qld.gov.au/Statement/2019/6/6/62-million-to-fight-suicide>)

To ensure progression of the next stage of work, the Department of Health in collaboration with Government agencies, Hospital and Health Services and lived experience representatives is establishing governance and undertaking consultation that offer a range of opportunities for involvement.

The Crisis System Reform Project

The Crisis System Reform project will deliver a statewide framework for crisis service delivery; implement crisis care options, including Crisis Support Spaces and expand services such as Beyond Blue’s Way Back Support Service.

The involvement of people with a lived experience in the health system is outlined and defined in the Lived Experience Engagement and Participation Strategy 2018-2021

(see: <https://www.health.qld.gov.au/__data/assets/pdf_file/0032/812984/leep-strategy.pdf>).

Purpose

An opportunity for a lived experience representative is available to join the Department of Health’s Crisis System Reform Implementation Advisory Group (IAG) (and to participate in consultation groups including co-design workshops where required).

The Implementation Advisory Group oversee or provide advice to ensure projects (e.g. implementation of Crisis Support Spaces) are managed and advice/direction is provided to support timely and successful delivery.

Consultation/co-design workshops may be undertaken to ensure the needs of people with lived experience is considered to assist and inform project implementation and service development.

Role of the consumer

The role of the successful applicant will be to attend Implementation Advisory Group meetings and to actively participate in all IAG activities such as pre-meeting reading, discussions, provision of feedback and advice.

The role in consultation and governance groups will be to:

* incorporate the views and opinions of people with a lived experience as part of service review and development, in a collaborative approach with other stakeholders who are representing other various interests.

The role of the successful applicants in any consultation/co-design workshops that might occur will be to:

* attend activities including workshops
* to provide information as a lived experience representative
* provide advice and feedback to inform decisions about the development of Crisis Support Spaces and the broader crisis system reform

Who is it for?

This opportunity will suit a consumer or carer representative with:

* committee experience, either at the State-wide level or within a Hospital and Health Services;
* a lived experience of mental distress and suicidality;
* interest and some knowledge of mental health crisis and Queensland’s crisis support services.

Time and location

The Implementation Advisory Group is scheduled to occur monthly, with the next upcoming meeting proposed in March 2022. Meetings are via Microsoft teams.

The Implementation Advisory Group is anticipated to continue for the length of the project (until 2023), however frequency of meetings will vary.

Consultation groups vary and are scheduled as required.

Remuneration and Support

Lived experience representatives will be remunerated for their time in line with [Health Consumers Queensland’s remuneration position statement](http://www.hcq.org.au/wp-content/uploads/2015/12/Consumer-Remuneration-Rates-Dec-2015.pdf). Pre-approved parking and travel expenses will be covered.

Consumers will be remunerated $187 per meeting 4 hours and under \*(Includes pre-reading). Parking and travel expenses will also be covered.

Information including an introduction to requirements as a lived experience representative in consultation and governance groups will be provided, including an orientation.

Representatives receive the same information that is provided to other members of consultation and governance groups. As a result, there may be access to confidential information and agreement to confidentiality and conflict of interest processes is required.

Consumers will also be provided with support who require additional assistance in order to participate, with pre-brief and de-brief meetings and support throughout the project.

How to apply

**Please complete this consumer application form and return to**[**consumer@hcq.org.au**](mailto:consumer@hcq.org.au) **by 7 March 2022.**

For assistance please contact Health Consumers Queensland via [consumer@hcq.org.au](mailto:consumer@hcq.org.au) or by phone on 07 3012 9090.

**Consumer Application Form**

**Lived Experience - Crisis System Reform Project**

Full name:

Preferred phone number:

Email:

Postal address:

Postcode:

* By completing this application, I consent for my details to be added to the Health Consumers Queensland network database  YES |  NO
* I would like to receive email updates from Health Consumers Queensland  YES |  NO
* Are you happy for Health Consumers Queensland to share this form with Queensland Health as part of the process for this application?  YES |  NO

Please highlight any group you identify as being a part of:

Lived experience of mental health or caring for someone with a lived experience of mental health

Living with a disability/chronic condition

Caring for someone with a disability

Physically isolated or transport disadvantaged

Culturally or linguistically diverse

From a non-English speaking background

LGBTIQ+

Do you identify as:  Aboriginal |  Torres Strait Islander |  Both |  Prefer not to state|  Neither

Are you a:  Consumer |  Carer

Age range:  16-24 |  25-29 |  30-39 |  40-49 |  50-59 |  60-69 |  70+

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Gender:** | Male | Female | Intersex | Other | Prefer not to state |

Please describe any support you need to take part in this activity *(examples include support person, hearing loop, dietary requirements, tech support, Teams/Zoom support)*

*Your responses to the following questions only need to be a brief sentence or two or bullet points*

1. Please describe your experience as a health consumer representative including committees, focus groups, surveys, governance roles, reviewing documents etc. (please provide name of committee/group, no acronyms)

*Tip: Past consumer representative positions that have similar requirements to the opportunity you’re expressing interest in. Give an indication of how long each position was for, and any relevant highlights.*

1. **Please describe any connections you have to your community (e.g. networks, groups)***Tip: Think about how this relates to the role you’re applying for.*
2. From the consumer or carer perspective, please describe your interest in joining the Crisis System Reform Project? *Tip: Although this section usually requires the longest response, try to keep it concise. Things to consider focusing on here include: any past lived experience that shows your understanding of the topic, or your understanding of the social/health/economic implications of the topic/condition, or any systems change that you have identified that will improve care for health consumers, and possible strategies you could share to affect that change.*

*Referee Section (if needed)*

* Please provide contact details for a staff member from a health service or department you are currently partnering with. (we will advise if you are shortlisted before we contact your referee).

Full name:

Staff Role:

Partnering Activity (eg. Committee Chair):

Organisation:

Phone number:

Email:

Applicant Role: