Consumer and Carer Opportunity

Host a Kitchen Table Discussion or Yarning Circle to inform a new Health Reform Strategy for Queensland

Health Consumers Queensland has an opportunity for 16 consumers and/or carers to host a Kitchen Table Discussion or Yarning Circle with local community members to help create a health system for the future that delivers care that matters, when and where it is needed for all Queenslanders.

Closing date for applications: 12pm on 4th October 2022

New health system reform strategy

The COVID-19 pandemic has highlighted pain points in health systems and identified opportunities where innovation and change can be done quickly. Across the globe, health systems are moving toward health reform, and are looking at:

* Focusing on wellness
* Connected systems
* Focusing on health outcomes, rather than number of services provided
* Health services organised around consumers or population groups
* More care provided outside of a traditional hospital setting.

Queensland is also on a health system reform journey, which will be implemented over the next 10 years. We know that our population is growing and ageing and rates of chronic disease are increasing, which is placing greater demand on our health system. We also know we have room to improve health outcomes across the State.

**Health Consumers Queensland has an opportunity for 16 consumers to host a Kitchen Table Discussion or Yarning Circle with community members to hear about their priorities and make sure our reform program meets the needs of the community and sets us up to deliver safe, appropriate, timely, and future focused care.**

About the project

Health Consumers Queensland has been contracted by the Queensland Department of Health (Department) to undertake consultation with Queenslanders about their ideas for a future health system that delivers modern, person-centred and equitable care for all. This feedback will inform the development of a new 10-year health reform strategy (Strategy), which is a plan that describes what we want to achieve and how we will get there through specific steps over ten years.

To date, the Department has heard from more than 1,000 stakeholders including consumer representatives within the health system in Queensland about barriers, challenges, and opportunities for the health system and what they want and need in the future, such as:

* A streamlined experience across the health system, from care in the hospital to care in the home or community, and providing more care closer to home
* Supporting better health literacy (how people understand information about health and health care, and use it in their lives to make decisions)
* Prioritising health promotion, mental health, and health for First Nations peoples
* Partnerships across Queensland Health, Department, primary care, non-government organisations, community
* Sharing information across the system, such as hospitals sharing information with primary care and non-government organisations and Aboriginal Community Controlled Health Organisations to improve the patient experience
* Workforce that can meet the needs of the community, is flexible and can be shared to areas where the need is – e.g., workforce sharing from metropolitan areas to regional and remote.

The Department is now seeking further feedback from health consumers to understand if these issues are meaningful for the community, as well as what they would like to see in a future health system, and potential actions that could improve experiences and outcomes for anyone using health services.

Consumer feedback will be used to identify key priorities and draft the Strategy and actions to detail what we want to achieve over 10-years to reform the health system. We know some actions to improve the health system will not be immediate, so our 10-year timeframe gives us time to plan, test, and improve based on the needs of our communities and workforce.

About Kitchen Table Discussions

Kitchen Table Discussions are consultation sessions led by local people for local people. They allow small groups to participate in discussions at a time of day, and in a place, that suits them. The discussions enable health consumers, carers and community members who do not ordinarily participate in healthcare consultation to have their say in a safe, informal, and supportive environment.

Each Kitchen Table Discussion or Yarning Circle will be led by a **Consumer or Carer Host** with a strong community network. The host will invite up to **ten** community members to a discussion in a location of their choosing. If hosting a session online via Zoom or Skype, the host will invite up to six community members to participate.

The Host guides the discussion with a set of questions provided to them. After the session, the host provides their participants’ feedback to Health Consumers Queensland for incorporation into a report back to Queensland Health.

Role of the Host

As the host, your role will be to plan, coordinate and host a once-only 90-minute to two-hour discussion with

community members. This includes:

* Inviting your participants.
* Choosing a time, date and venue between **8th and 23rd October 2022** that works for your participants.
* Host the session.
* Complete and provide the discussion feedback to Health Consumers Queensland **by 25th October.**

To support you with this, you will receive:

* **A project briefing and online training on how to host via a Zoom video conference call. Zoom is free to download.**
* A comprehensive Host Guide and toolkit with all printed documentation.
* Questions to ask participants during the discussion.
* Support from Health Consumers Queensland to ensure you have a successful session.

Who are we looking for as Consumer or Carer Hosts?

We would like our hosts to have strong community connections and can invite a group of 10 participants who have an interest or desire to help create a health system for the future that delivers care that matters, when and where it is needed for all Queenslanders.

Remuneration and Support

**Hosts –** you will be remunerated at Health Consumers Queensland’s day meeting rate of **$374.00** for hosting an in-person session at a venue of your choosing and $187.00 if hosting an online session. You will also be reimbursed up to a maximum of **$100.00** to cover catering and venue costs for your in-person session (on return of receipts).

**Participants –** Health Consumers Queensland will provide a **$60 Visa card** for each participant for giving their time to share their stories.

How to apply

**Please complete the online application form here:** [**https://forms.office.com/r/SNxvaxJDyg**](https://forms.office.com/r/SNxvaxJDyg)

**Or completed the next two pages return this document to**[***projects@hcq.org.au***](mailto:projects@hcq.org.au)**by 12pm on 4th October 2022**

For assistance completing this application please contact Health Consumers Queensland via [projects@hcq.org.au](mailto:projects@hcq.org.au) or by phone on Direct Line 07 3518 1092.

For more information or any queries relating to this opportunity*,* please email Anne Curtis, Senior Engagement Consultant, Health Consumers Queensland at [anne.curtis@hcq.org.au](mailto:anne.curtis@hcq.org.au) or by phone on Direct Line 07 3518 1081.

**Consumer and Carer Application Form**

**Kitchen Table Discussion or Yarning Circle Host for the Health Reform Strategy Project**

**Full name:**

Preferred phone number:

Email:

Postal address:

Postcode:

* By completing this application, I consent for my details to be added to the Health Consumers Queensland network database  YES |  NO
* I would like to receive email updates from Health Consumers Queensland  YES |  NO
* Would you like us to retain this application for future vacancies? *(Applications not retained are destroyed once the application process is complete.)*  YES |  NO

Please highlight any group you identify with:

Living with a disability/chronic condition

Aboriginal people and Torres Strait Islander people

Living in rural and remote locations

Young people and older people

Culturally or linguistically diverse people

From a non-English speaking background

LGBTQI+ people

Do you identify as:  Aboriginal |  Torres Strait Islander |  Both |  Prefer not to state |  Neither

Are you a:  Consumer |  Carer

Age range:  16-24 |  25-29 |  30-39 |  40-49 |  50-59 |  60-69 |  70+

* **In 250 words or less, please describe your community connections and networks that you can draw on to host an inclusive Kitchen Table Discussion or Yarning Circle to inform the new Health Reform Strategy for Queensland.**
* **In 250 words or less, please describe:**

**Why you would like to host a Kitchen Table Discussion or Yarning Circle with people from your community about what they want and need from health in the future.**