Consumer Opportunity to join a Focus Group:

Allied Health Digital Transformation Roadmap

Closing date: 9am, Wednesday 25 January 2023

Queensland Department of Health

**The Office of the Chief Allied Health Officer (within the Department of Health) is offering eight (8) health consumer and carer representatives the opportunity to participate in a one-off consumer Focus Group to have input into the development of the Allied Health Digital Transformation Roadmap.**

The Office of the Chief Allied Health Officer (OCAHO) plays a key role in the development, implementation and evaluation of strategies to ensure an appropriately skilled allied health workforce meets the current and future health service needs of Queensland. Further information about the organisation can be found on their website [Office of the Chief Allied Health Officer | Queensland Health](https://www.health.qld.gov.au/ahwac)

OCAHO partnered with Ernst and Young, clinicians, researchers and leaders from hospitals and health services and other key internal and external stakeholders to develop the Allied Health Digital Transformation Roadmap (the Roadmap), which is a document that aims to describe the major steps to achieving OCAHO’s overarching digital transformation vision to **“*Optimise the use of digital technology and data insights to enhance client care, improve safety and quality, and measure service performance and client outcomes”*** – as outlined in their [10 year strategy](https://www.health.qld.gov.au/__data/assets/pdf_file/0027/840744/ten-year-strategy.pdf).

**The target audience of the roadmap is allied health clinicians and leaders within Queensland Health.**

Purpose

The Office of the Chief Allied Health Officer has partnered with a number of key internal and external stakeholders (outlined above) and has developed a first draft of the Allied Health Digital Transformation Roadmap.

The Roadmap aims to support the allied health workforce to engage with and implement digital transformation and innovation within their services. We want to understand how digital transformation and innovation may impact consumers and ensure that consumer perspectives and needs have been considered and addressed in the proposed initiatives of the roadmap.

The consumer focus group will include up to eight consumer representatives.

Role of the consumer

The role of the successful consumers will be to actively participate in a 1.5 hour focus group by contributing their input and feedback into the draft Allied Health Digital Transformation Roadmap.

The final draft of the roadmap that has been updated incorporating consumer feedback will be circulated to focus group participants. A follow-up information session may be scheduled if there are significant changes edits made between the consultation draft and the final draft.

Who is it for?

This opportunity would suit:

* Consumers or carers with a lived experience of accessing or caring for someone who has accessed allied health services in Queensland
* Consumers who have a passion and commitment to improving health outcomes

It is desired (but not essential) that consumers would understand and be interested in digital health and healthcare technology.

We are looking for people from different geographical locations, age groups and lived health service experiences.

Time and location

The date and time for the focus group is not yet confirmed but will likely take place in early February 2023.

The group will be conducted by videoconference, and it is anticipated the meeting will last 1.5 hours.

Remuneration and Support

Consumers will be remunerated for their time in line with [Health Consumers Queensland’s remuneration position statement](http://www.hcq.org.au/wp-content/uploads/2015/12/Consumer-Remuneration-Rates-Dec-2015.pdf).

Consumers will be remunerated at $40 per hour for their involvement in the focus group (ie. $60 per 1.5-hour session).

How to apply

**Please complete this consumer application form and return to****consumer@hcq.org.au** **by 9am, Wednesday 25 January 2023.**

For assistance in completing this form please contact Health Consumers Queensland via consumer@hcq.org.au or by phone on 07 3012 9090.

**Consumer Application Form**

**Allied Health Digital Transformation Roadmap - Focus Group**

**Full name:**

Preferred phone number:

Email:

Postal address:

Postcode:

* By completing this application, I consent for my details to be added to the Health Consumers Queensland network database [ ]  YES | [ ]  NO
* I would like to receive email updates from Health Consumers Queensland [ ]  YES | [ ]  NO
* Are you happy for Health Consumers Queensland to share this form with Queensland Health as part of the process for this application? [ ]  YES | [ ]  NO

Please highlight any group you identify as being a part of:

[ ]  Living with a disability/chronic condition

[ ]  Caring for someone with a disability/chronic condition

[ ]  Physically isolated or transport disadvantaged

[ ]  Culturally or linguistically diverse

[ ]  From a non-English speaking background

[ ]  LGBTIQ+ (lesbian, gay, bisexual, transgender, intersex, queer) These terms are used to describe a person’s sexual orientation or gender identity

[ ]  lived experience of accessing or caring for someone who has accessed allied health services in Queensland

Do you identify as: [ ]  Aboriginal | [ ]  Torres Strait Islander | [ ]  Both | [ ]  Prefer not to state| [ ]  Neither

Are you a: [ ]  Consumer | [ ]  Carer

Age range: [ ]  16-24 | [ ]  25-29 | [ ]  30-39 | [ ]  40-49 | [ ]  50-59 | [ ]  60-69 | [ ]  70+

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Gender:** | [ ]  Male | [ ]  Female | [ ]  Intersex | [ ]  Other | [ ]  Prefer not to state |

How would you like to be addressed: [ ]  he/him | [ ]  she/her | [ ]  they/them

Please describe any support you need to take part in this activity *(examples include support person, hearing loop, tech support, Teams/Zoom support)*

*Your responses to the following questions only need to be a brief sentence or two or bullet points*

1. Please describe your experience as a health consumer representative including committees, focus groups, surveys, website review, governance roles, reviewing documents etc. (please provide name of committee/group, no acronyms)
2. From the consumer or carer perspective, please describe your interest in joining the focus group to input into the development of the the Allied Health Digital Transformation Roadmap?

*Referee Section*

Please provide contact details for one referee. They can be employment referees, a staff member from a health service or department you are currently partnering with, or a referee from a community group you are involved with or a personal contact.

Full name:

Staff Role:

Relationship to Applicant:

Partnering Activity if applicable (eg. Committee Chair):

Organisation:

Phone number:

Email: