Consumer Representative Opportunity to join Queensland Health Project Steering Committees for   
Oral Health Service planning

Closing date: 9am, Friday 9 June 2023

1. *Have you, either for yourself, or as a carer for someone, had first-hand experience of using* ***public*** *oral health services in Queensland?*
2. *Are you interested in contributing to the development of a 10 year plan to inform the delivery of public oral health services in Queensland from 2023-32?*

*If so, you might be interested in joining the Project Steering Committee to develop a Health Services Plan for oral health in Queensland.*

Queensland Department of Health

Queensland Health comprises the Department of Health and 16 Hospital and Health Services and is responsible for the provision of health services across Queensland.

The Department of Health is offering **health consumer representatives\*** the opportunity to participate in the Statewide Oral Health Services Plan 2023-32 Project Steering Committee.

The lived experience of the consumer will provide a unique perspective to the Committee and contribute to discussions to improve health outcomes and equitable access to services for all Queenslanders.

\*It would be optimal to have two consumer representatives **with interest and experience of oral health services** on the Project Steering Committee.

Why become a consumer representative on the committee?

* Enhance your consumer representative and career portfolio
* Gain valuable experience and build capacity through committee experience
* Along with other consumer representatives, provide a consumer perspective to improve health services and the experience of others using the service
* Share your lived experience to help improve and influence the health system

Purpose of the Statewide Oral Health Services Plan 2023-32 Project Steering Committee

The purpose of the Committee is to:

* provide recommendations to inform the development of the 10 year health service plan for oral health services across Queensland;
* provide advice and expert input regarding the future of public oral health services in Queensland and:
* make other strategic recommendations relating to oral health service planning.

Membership of the Committee will include the Chief Dental Officer, Directors of Oral Health Services, and Department of Health, Hospital and Health Services and consumer representatives.

Role of the consumer

The role of the successful applicant/s will be to attend all Project Steering Committee meetings (this may include pre-meetings as required), and to actively participate in all activities such as pre-meeting reading, discussions, provision of feedback and advice, including on out-of-session matters.

Who is it for?

These opportunities would greatly benefit from the participation of consumer and/or carer representatives who:

* Have at least 6 -12 months consumer representative committee experience in a health-related area e.g., your local Hospital and Health Service (HHS), community organisations, Primary Health Networks (PHNs) research organisations or at a statewide level e.g., Department of Health projects, and;
* Have a lived experience of accessing Queensland public oral health services OR caring for someone with a lived experience of accessing these services, and;
* Have a good understanding of the Queensland Health system.

Time and location

The Statewide Oral Health Services Plan 2023-32 Project Steering Committee is time-limited and will meet four times in 2023. The first meeting took place in April and subsequent meetings will occur on:

* 21 June, 1.00pm-2.00pm
* 21 July, 1.30pm-3.00pm
* 18 August, 1.30pm-3.00pm

Meetings will be held via Microsoft Teams for participants to attend remotely.

Remuneration and Support

Consumers will be remunerated for their time in line with [Health Consumers Queensland’s remuneration position statement](http://www.hcq.org.au/wp-content/uploads/2015/12/Consumer-Remuneration-Rates-Dec-2015.pdf). Parking and travel expenses will be covered (Brisbane only) if participants are requested to attend in person.

The successful consumer will be provided with a background information session and the opportunity to ask any questions prior to joining the Project Steering Committee. They will subsequently be supported with pre and post meeting briefings to ensure successful participation.

How to apply

**Please complete this consumer application form and return to**[**consumer@hcq.org.au**](mailto:consumer@hcq.org.au)by **9am, Friday 9 June 2023**

For assistance in completing this form please contact Health Consumers Queensland via [consumer@hcq.org.au](mailto:consumer@hcq.org.au) or by phone on 07 3012 9090.

**Consumer Application Form**

**Queensland Health Project Steering Committee for Oral Health Service planning**

Full name:

Preferred phone number:

Email:

Postal address:

Postcode:

* By completing this application, I consent for my details to be added to the Health Consumers Queensland network database  YES |  NO
* I would like to receive email updates from Health Consumers Queensland  YES |  NO
* Are you happy for Health Consumers Queensland to share this form with Queensland Health as part of the process for this application?  YES |  NO

Please highlight any group you identify as being a part of:

Living with a disability/chronic condition

Caring for someone with a disability/chronic condition

Physically isolated or transport disadvantaged

Culturally or linguistically diverse

From a non-English speaking background

LGBTIQ+ (lesbian, gay, bisexual, transgender, intersex, queer) These terms are used to describe a person’s sexual orientation or gender identity

Have you attended HCQ’s Free Consumer Training (Fundamentals of Consumer Partnerships, Consumer Mentoring)

Yes No  I would like more information on training

Do you identify as:  Aboriginal |  Torres Strait Islander |  Both |  Prefer not to state|  Neither

Are you a:  Consumer |  Carer

Age range:  16-24 |  25-29 |  30-39 |  40-49 |  50-59 |  60-69 |  70+

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Gender:** | Male | Female | Intersex | Other | Prefer not to state |

How would you like to be addressed:  he/him |  she/her |  they/them

Please describe any support you need to take part in this activity *(examples include support person, hearing loop, dietary requirements, tech support, Teams/Zoom support)*

*Your responses to the following questions only need to be a brief sentence or two or bullet points*

1. Please describe your experience as a health consumer representative including committees, focus groups, surveys, website review, governance roles, reviewing documents etc. (please provide name of committee/group, no acronyms)

*Tip: Past consumer representative positions that have similar requirements to the opportunity you’re expressing interest in. Give an indication of how long each position was for, and any relevant highlights.*

1. **Please describe any connections you have to your community (e.g. networks, groups)***Tip: Think about how this relates to the role you’re applying for.*
2. From the consumer or carer perspective, please describe your interest in joining the Project Steering Committee for Oral Health Service planning? *Tip: Although this section usually requires the longest response, try to keep it concise. Things to consider focusing on here include: any past lived experience that shows your understanding of the topic, or your understanding of the social/health/economic implications of the topic/condition, or any systems change that you have identified that will improve care for health consumers, and possible strategies you could share to affect that change.*

*Referee Section*

* If shortlisted, we may request a referee from a health service, health organisation or department you are currently partnering with to help us with the selection process.