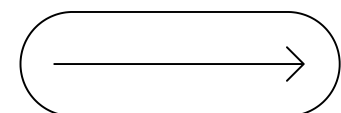


Survey Results Are In



Insights from our network



Here's what our community said

We asked consumers, carers, as well as health staff, researchers and community sector workers for their insights.

Here's a quick snapshot
of the results.

Our network are highly engaged, committed advocates.

- Half have engaged for >3 years
- 82% engaged 1+ years
- More than half (54%) applied for or participated in a consumer/carer opportunity through HCQ last year.

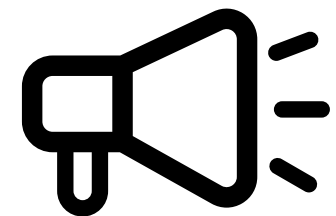
Representing a
dedicated and
experienced
community

You are purpose driven.

Advocacy and healthcare improvement are your primary motivators

Top reasons for engaging with HCQ:

- better healthcare
- consumer voices heard
- stay informed on important issues



With us you are achieving goals and changing health care

This year's highlights include:

Hosting community-led discussions

Understanding the health system &
consumer's role

Strengthening partnering skills

Sharing cultural knowledge & inclusive
perspectives

Building peer networks

Local advocacy using HCQ resources

New co-design initiatives

Informing major health campaigns

Contributing to key decisions & better
outcomes

Being fairly remunerated

"HCQ training and past peer/staff support enriched my knowledge and professional development to feel confident and deliver my feedback and communities health experiences with 'impact'."

You value how we

- Grow and strengthen relationships
 - Support the health system to fully engage with consumers
 - Communicate and promote participation opportunities
- (Top rated strategic achievement and most valued offering).*

What we should keep doing:

- Annual Forum - “eye opener”
- Partnering opportunities - “good EOI processes”
- Advocacy tools & framework

78% would
recommend HCQ to
others

“Most of us who advocate for improvement in the health system will do this because we are motivated, it is my belief we do this in a better way when we are more informed, more consistent and part of a larger system and HCQ provides all of this and more”

You want us to prioritise

- Growing and diversifying the network
- Creating more accessible and visible pathways to meaningful participation, including:
 - involvement in strategic planning, co-design partnerships, research
 - more accessible, inclusive practice and inclusive communication
 - accessible participation regardless of location

"Sadly, rural and regional areas have much less engagement ... usually online"

How the health sector can support more strategic roles:

- Opportunities for higher level positions
 - Increase numbers at round tables
 - Training & mentorship

Greater visibility of your impact, including:

- feedback about what you said, what was heard and how things changed
- celebrating the successes and promoting to the wider community

"HCQ already demonstrates strong leadership in consumer engagement and co-design. One future opportunity may be further strengthening how consumer insight is translated into measurable operational and system impact."

More training opportunities and resources:

- 63% want more content
- existing members want shorter, tailored modules that match their experience
- most desired training:
 - advocacy & influence skills (top ranked)
 - health system navigation
 - working in partnerships

What this means

Greater effort by HCQ to report on and celebrate the impact of your work!

More effort to grow and diversify our network and advocate for the broader network and community.

Clearer communication, smarter tools, and content that supports your participation in consumer partnership work.

Thank you

People shared their thoughts generously,
and this summary only includes some of
the feedback we received.

Please know we value your responses and
will continue to use your feedback to
improve our organisation and its work.

